

TABLET COMPUTER

DR13

USER'S GUIDE



Revision History

Revision	Date	Changes	Author
1.1.0	2025/07/09	Update Work with Power Button info. Update Battery Shut Down Mode info. Update Specifications info.: Memory, Storage, Optional 2 nd Battery, Environmental Specifications, Certifications	Annabelle Wu
1.0.9	2024/01/25	Add Managing Power info.: Shut Down Mode feature Update Power info.: Primary Battery Pack and Shut Down Mode feature Update BVA & Surge Protector Module info.	Annabelle Wu
1.0.8	2023/08/24	Correct e-RMA info.: MilDef Crete's Website Update Specifications info.: Certification	Annabelle Wu
1.0.7	2023/06/27	Update Trademark info. Add Unpacking info. Change "BT" to "Bluetooth®"	Annabelle Wu
1.0.6	2023/01/05	Correct Specifications info: Materials and Recycling	Annabelle Wu
1.0.5	2022/11/18	Add UKCA and Update FCC/CE info.	Annabelle Wu
1.0.4	2022/06/13	Correct Heater info	Patricia Huang
1.0.3	2022/03/31	Update Memory MHz info	Patricia Huang
1.0.2	2021/06/28	Correct typo	Patricia Huang
1.0.1	2021/04/09	Update CE/ FCC info Correct Docklite DL10 info	Patricia Huang

Notice

Copyright© 2019, MilDef Crete Inc. All rights reserved.

No part of this publication may be reproduced and modified without the written permission of MilDef Crete Inc.

MilDef Crete Inc. reserves the right to make changes in the products or the product specifications without any prior notice. Customers are advised to contact MilDef Crete Inc. for updated product information.

MilDef Crete Inc. makes no representations or warranties, either expressed or implied, with respect to the contents hereof and specifically disclaims any warranties for the correctness of this book, nor any license grant of MilDef Crete Inc.'s patents or intellectual properties. MilDef Crete Inc. assumes no liability for customer's loss or damage caused by using this document.

Trademarks

Trademark Acknowledgments

Intel® is a registered trademark of Intel Corp.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc.

All product and company names are trademarks or registered trademarks of their respective holders.

FCC (Federal Communications Commission) regulatory compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC 47 CFR Part 15 Subpart B

FCC 47 CFR Part 15 Subpart C

FCC 47 CFR Part 15 Subpart E

FCC§2.1093 (SAR)

Note:

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Important:

Changes or modifications to this product not authorized by MilDef could void the electromagnetic compatibility (EMC) and wireless compliance and negate your authority to operate the product.

In order to maintain compliance with FCC regulations, compliant peripheral devices and shielded cables must be used with this equipment.

Radiation Exposure Statement

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg
RF exposure warming

Regulatory Information/Disclaimers

Installation and use of this computer must be in strict accordance with the instructions included in the user documentation provided with the product. Any changes or modifications (including the antennas) made to this device that are not expressly approved by the manufacturer may void the user's authority to operate the equipment.

The manufacturer is not responsible for any radio or television interference caused by unauthorized modification of this device, or the substitution of the connecting cables and equipment other than manufacturer specified. It is the responsibility of the user to correct any interference caused by such unauthorized modification, substitution or attachment. Manufacturer and its authorized resellers or distributors will assume no liability for any damage or violation of government regulations arising from failing to comply with these guidelines.

EU Declaration of Conformity



The device is hereby confirmed to comply with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility Directive (2014/30/EU), Radio Equipment Directive (2014/53/EU) and Low Voltage Directive (2014/35/EU), if used for its intended use and that the following standards have been applied:

1. Safety

Applied Standard(s):

EN 62368-1: 2020+A11:2020

2. Health

Applied Standard(s):

EN 50566 : 2017

3. Radio Frequency Spectrum Usage

Applied Standard(s):

EN 300 328 V2.2.2 (2019-07)

EN 301 893 V2.1.1 (2017-05)

EN 303 413 V1.1.1 (2017)

4. Electromagnetic Compatibility Directive

Applied Standard(s):

EN 55032: 2015+A11:2020 Class B

EN 61000-3-2: 2018+A1:2020 Class D

EN 61000-3-3: 2013+A1:2017

EN 55035: 2017+A11:2020

ETSI EN 301 489-1 V2.2.3 (2019-11)

ETSI EN 301 489-17 V3.2.4 (2020-09)

ETSI EN 301 489-19 V2.1.1 (2019-04)



The device is hereby confirmed to comply with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility Directive 2016, Radio Equipment Directive 2017 and UKCA-Electrical Equipment (Safety) Regulation 2016, if used for its intended use and that the following standards have been applied:

1. Safety

Applied Standard(s):

BS EN 62368-1: 2020+A11:2020

2. Health

Applied Standard(s):

BS EN 50566 : 2017

3. Radio Frequency Spectrum Usage

Applied Standard(s):

ETSI EN 300 328 V2.2.2 (2019-07)

ETSI EN 301 893 V2.1.1 (2017-05)

ETSI EN 303 413 V1.1.1 (2017)

4. Electromagnetic Compatibility Directive

Applied Standard(s):

BS EN 55032: 2015+A1:2020 Class B

BS EN 61000-3-2: 2018+A1:2020 Class D

BS EN 61000-3-3 (2013+A1:2017)

BS EN 55035: 2017+A11:2020

ETSI EN 301 489-1 V2.2.3 (2019-11)

ETSI EN 301 489-17 V3.2.4 (2020-09)

ETSI EN 301 489-19 V2.2.1 (2019-04)

Power Conservation

This tablet computer consumes less power compared to conventional consumer computers. The power consumption may be further reduced by properly configuring the Power Management Setup.

It is recommended that the power saving features be enabled even when not running on battery power. Power Management features can conserve power without degrading system performance.

Power Safety

There are specific power requirements for your tablet computer:

- Only use an approved AC adapter designed for this tablet computer.
- There is a 3-prong grounded plug for the AC adapter. The 3rd prong is an important mechanism for ensuring product safety. Please do not neglect the importance of this mechanism. If you are unable to access a compatible outlet, please hire a qualified electrician to install a compatible outlet for you.
- When unplugging the AC power cord, please make sure to disconnect the cord by pulling from the plug head instead of pulling from the wire to prevent wire damage.
- Make sure the power outlet and any other extension cord(s) you use can support the total current load of all the connected devices.
- Before cleaning the tablet computer, please make sure it is disconnected from any external power source.

Warning

Before any upgrade procedures, make sure the power is turned off, and all the cables are disconnected (including telephone lines). Also, it is advisable to remove your battery to prevent your tablet computer from accidentally turning on.

Battery Preservation

Precaution

- Only use batteries designed for this computer. Using incompatible battery types may cause explosion, leakage or damage to the computer.
- Do not store your battery in high moisture condition, low temperature or high temperature. Proper storage temperature is 5~20°C and capacity is suggested to remain 50%.
- Do not put your computer and battery near any heat source(oven, stove...).
- Do not remove the battery from the computer while the computer is powered on.
- Do not continuously use a battery that has been dropped, or that appears damaged (e.g. bent or twisted) in any way. Even if the computer is able to continuously work with a damaged battery, the circuit damage may occur and possibly cause fire.
- Always use the charger designed for this computer to recharge the battery. Incorrect recharging may cause the battery to explode.
- Do not try to service a battery by yourself. For battery service or replacement, please contact your service representatives.
- Please dispose of damaged battery promptly and carefully. Explosion or leakage may occur, if the battery is exposed to fire, improperly handled or discarded.
- If the battery will not be used for a long period, please charge the battery to 50% and remove AC adapter. If the battery is stored in a system, it should be recharged to 50% every 3 months. If the battery is stored solely, it should be recharged every 6 months. This could prevent the battery from being over discharge and damaged.
- If your system always connects the AC power supply, the battery should be discharged to 50% every two weeks.

Battery Capacity Decline

The capacity of a Li-ion battery decreases over time due to it's chemistry features.

Normal Li-ion battery can be fully charged and discharged 300~500 cycles. A battery which is properly used in room temperature (25°C) can be charged and discharged about 300 times (or a year) before its capacity gradually decrease to 80%.

The decrease rate of battery capacity depends on factors including system design, model number, power consumption, software program and system power management. With extreme temperature or abusing the battery might lose 70% of its capacity in a relatively short time.

Battery protection

If a battery keeps being charged with high voltage, the cell would age faster. To prevent this, once the battery is charged to 100%, the system will not keep charging it and the capacity might decrease and remain between 90~100%.

Notice:

For safety, recharging will stop if the internal temperature of the battery is out of range($<0^{\circ}\text{C}$; $>50^{\circ}\text{C}$). Please note that recharging could have stopped before the ambient temperature reaching these boundaries because the internal temperature of the battery does not equal to the ambient temperature.



Battery Disposal & Caution

The product that you have purchased contains a rechargeable battery. The battery is recyclable. At the end of its service life, under various state and local laws, it may be illegal to dispose of this battery into the municipal waste stream. Check with your local solid waste officials for details in your area for recycling options or proper disposal. Danger of explosion may possibly occur, if the battery is incorrectly replaced. Replace only with the same or the equivalent battery recommended by the manufacturer. Discard the used battery according to the manufacturer's instructions.

Environmental Information, Material Safety & Recycling

All materials used in the manufacturing of this equipment are recyclable or environmentally friendly. Please recycle the packing materials in accordance with local regulations at the end of the product's service life.

Notice:

- The equipment may contain insignificant amount of hazardous substances for health and environment below control level.
- To avoid spreading such substances into the eco system and to minimize the pressure on the natural environment, you are encouraged to reuse or recycle most of the materials in a safe way after the product's service life.
- For more information on collection, reuse and recycle of materials, please consult local or regional waste administrations for more information. You can also contact your dealer for more information on the environmental details of the equipment.
- The symbol of the crossed out wheeled bin indicates that the product (electrical and electronic equipment) should not be placed in municipal waste. Please check local regulations for disposal of electronic products.



TABLE OF CONTENTS

CHAPTER 1 - GETTING STARTED.....	1
UNPACKING	1
APPEARANCE OVERVIEW	2
CHAPTER2 - OPERATING INFORMATION	5
INSTALLING OPERATING SYSTEM	5
WORKING WITH POWER BUTTON	6
USING INDICATORS AND KEYPAD	7
SYSTEM MANAGER	8
USING KENSINGTON LOCK SLOT	10
MOUNTING DOCKLITE DL10	11
CHAPTER3- MANAGING POWER	13
AC ADAPTER	13
BATTERY	14
Battery Shut Down Mode.....	15
BATTERY RECALIBRATION	17
ACPI SUPPORT	18
CHAPTER 4 - BIOS SETUP.....	19
MAIN MENU	19
ADVANCED MENU	20
CPU Configuration Sub-Menu	22
PCH-FW Configuration Sub-Menu.....	22
Platform Settings Sub-Menu	23
Intel® Ethernet Connection I219-LM Sub-Menu.....	23
Trusted Computing Sub-Menu	24
RF Device Control Sub-Menu	24
EC Thermal Control Sub-Menu.....	25
AC In Boot Control Sub-Menu	25
USB charge Control Sub-Menu.....	26
Battery Recalibration Sub-Menu	26
Intel ® Bios Guard Technology Sub-Menu	27
IT8760 Super IO Configuration Sub-Menu	27
Network Stack Configuration Sub-Menu	28
CSM Configuration Sub-Menu	28
CHIPSET MENU	29
PCH-IO Configuration Sub-Menu	29
SECURITY MENU	30
HDD Security Configuration Sub-Menu	30
BOOT MENU	32
SAVE & EXIT MENU	32
CHAPTER 5 – DRIVERS AND APPLICATIONS.....	33

CHAPTER 6 – SPECIFICATIONS.....	34
PLATFORM	34
PROCESSOR	34
MEMORY	34
DISPLAY	34
STORAGE	35
AUDIO	35
I/O PORTS	35
POWER.....	36
CASE	36
ENVIRONMENTAL SPECIFICATIONS	37
CERTIFICATIONS.....	37
SYSTEM UNIT DIMENSIONS AND WEIGHT	37
MATERIALS AND RECYCLING.....	38
 CHAPTER 7 – OPTIONAL DEVICES	 39
COMMUNICATION.....	39
TRUST PLATFORM MODULE (TPM2.0)	39
BVA & SURGE PROTECTOR MODULE.....	39
DOCKLITE DL10.....	40
MULTI-BATTERY CHARGER MCDR	40
 CHAPTER 8 – MAINTENANCE AND SERVICE	 41
CLEANING	41
TROUBLESHOOTING	41
RMA SERVICE & E-RMA	42

Chapter 1 - Getting Started

Unpacking

**Caution:**

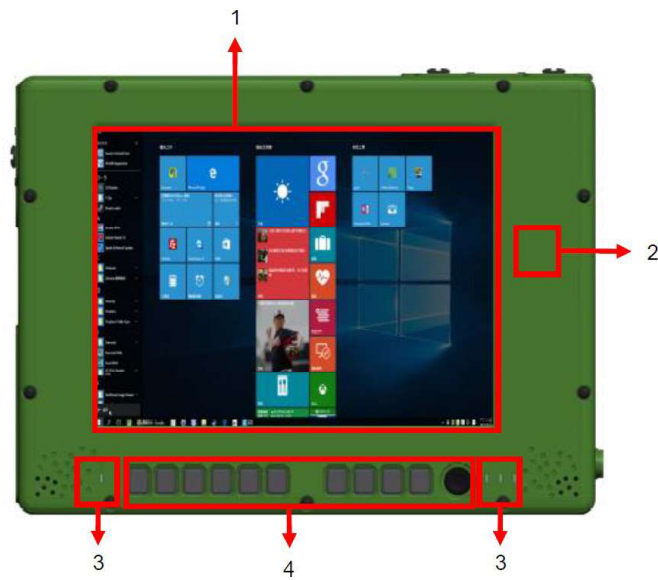
- *Fully charge the battery before using it for the first time.*

The following components come with your computer. If anything is missing or damaged, please notify the dealer immediately.

- Tablet computer unit
- AC Adapter
- Quick Guide

Appearance Overview

Front



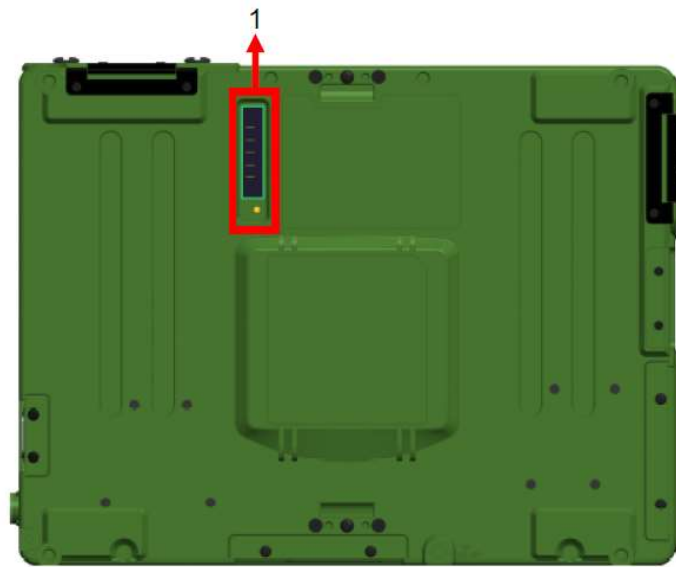
1. Touch Screen
2. Optional WLAN/ Bluetooth® Antenna
3. LED Indicators
4. Function Keys

Icon						
Function	F1	F2	F3	F4	Tab	-
	Esc	Ctrl	↓	Alt	↑	Del

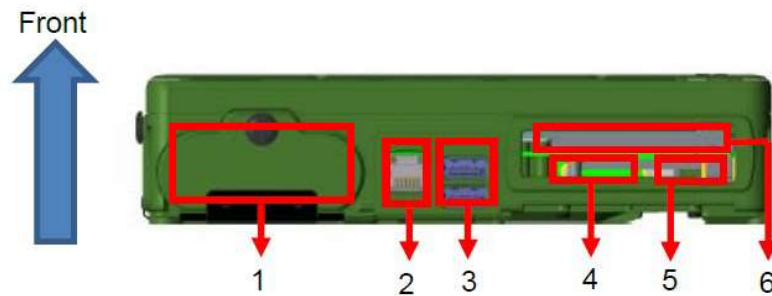
Icon				
Function	Function Lock	+	←	→
		Enter	Brightness Down	Brightness Up

Note:

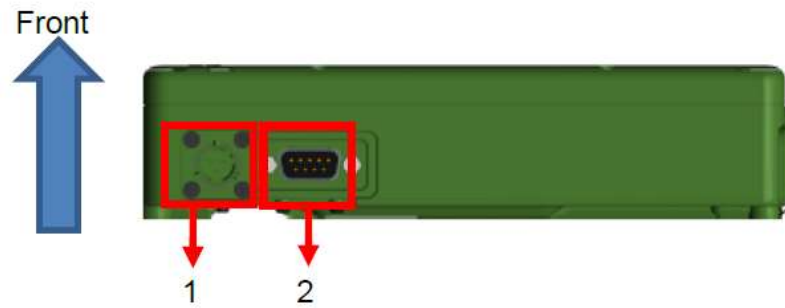
- To prevent wrongly trigger, do not press any function buttons when using keyboard.

Rear

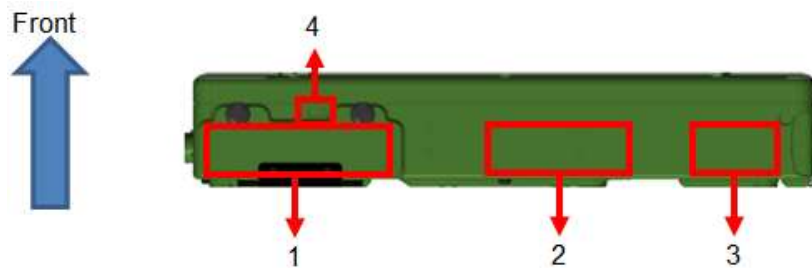
1. 2nd Battery Connector

Left

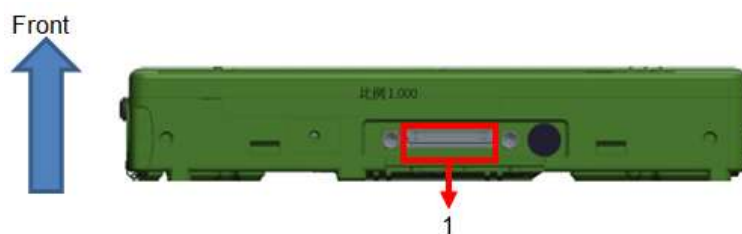
1. Battery Slot
2. GLAN x 1
3. USB 3.1 Type A x 2
4. SD Card Slot x1
5. SIM Card Slot x1
6. Express Card Slot x1

Right

1. DC-In x 1
2. COM (RS232) x 1

Top

1. SSD slot
2. Optional GNSS Antenna
3. Optional WLAN Antenna
4. Kensington Lock Slot

Bottom

1. Dockite Port (120 pin)

Chapter2 - Operating Information

Installing Operating System

Your computer is designed to operate with Microsoft Windows 10 / 64-bit Operating System. Please connect your computer with an external USB-interface drive to start the OS installation.

Note:

- *A USB hub may be required during installation to connect with an external USB-interface ODD, as the System USB port may not supply enough power. Please connect your USB hub with extra power supply to complete the installation.*

Working with Power Button

Always turn on your device by using the power button. The device is equipped with a heater kit to enable work under low temperature. The heater will heat up the LCD to the temperature for booting up the system. Also, the heater will constantly monitor LCD temperature. Once the temperature becomes lower, the heater will heat up again to maintain the temperature for operation.

Note:

- When ambient temperature is under -5°C (the default setting for your tablet computer), the system may not boot up immediately. System will beep with Heater LED light flashing orange to indicate that the heater is in operation. After the system reaches the pre-set value, it will boot up automatically, and it will be forced to boot up if it is heated for 5 minutes.
- In emergency situations, you can skip the heating process by pressing and holding the power button for 9 ~ 11 seconds then release. The speaker will beep with a special sound to signify that the heating process has been skipped (Please note that not all devices are guaranteed to work properly in this case).
- Press the power button again during the heating process will shut down the computer.
- Heater is not supported under battery mode.

The following is a list of functions associated with your tablet computer's power button:

1. Press and hold for 9 ~ 11 seconds:
The system will skip heating process and force boot up.
2. Press and hold for 5 ~ 8 seconds:
Enable/Disable the sound of Heater.
3. Press and hold for 4 seconds under OS:
Shut down the system.
4. Press the power button for functions including:
 - a. Power on the system.
 - b. Force Shut Down.
 - c. Sleep/Hibernate (Dependent on OS settings).

Using Indicators and Keypad

Your tablet computer is designed with backlight buttons for easy and quick operations. Also, each LED indicator shows different meanings. The description of each LED indicator and button functions are provided for your operational reference.

LED Indicators

LED Indicator	Description
	Power/ S3 Indicator: Green/ Flashing Red
	Charging/ Battery Low Indicator: Orange/ Flashing Orange
	SSD/ Heater Indicator: Green/ Orange
	Wireless Function Indicator: Blue

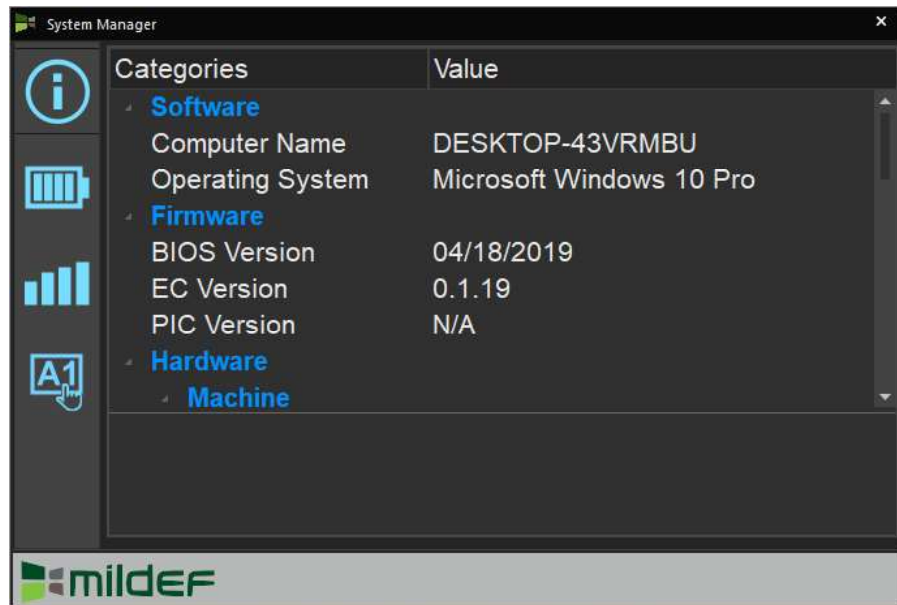
Input Lock key

To prevent from unexpected input by buttons and touch screen, you can press Input Lock key. When Input Lock function is on, the input from devices including buttons and touch screen will be locked. To cancel the input lock function, just press the Input Lock key again and the indicator will be turned off.

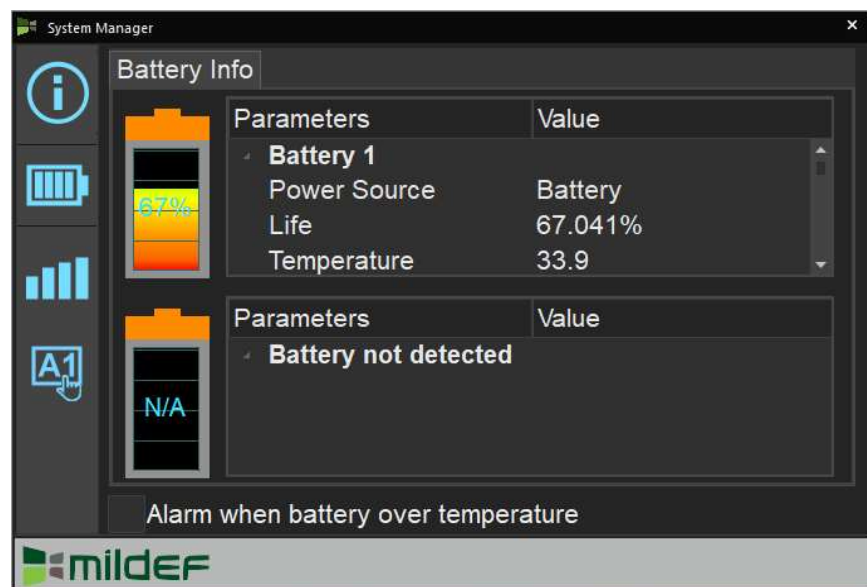
System Manager

System Manager is an app which allows user to access information(System, battery),and set RF device, function keys easily.

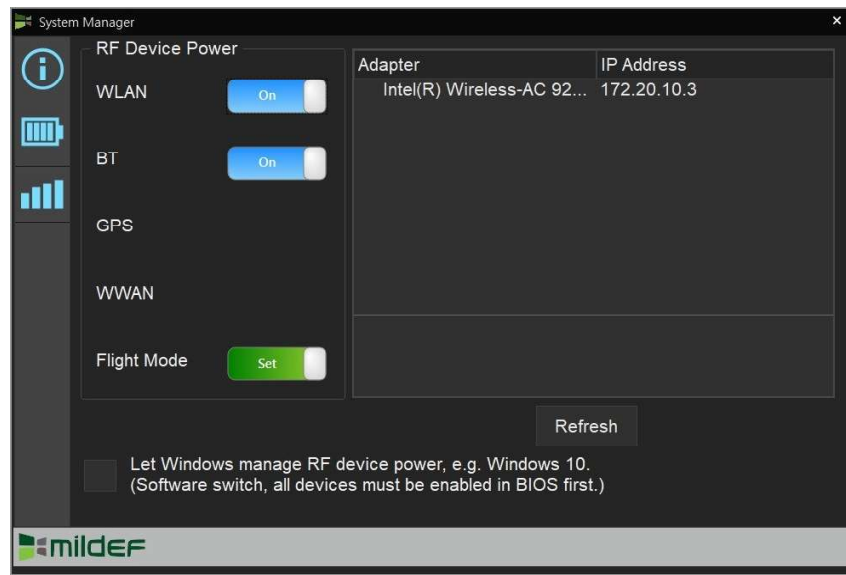
1. System information:



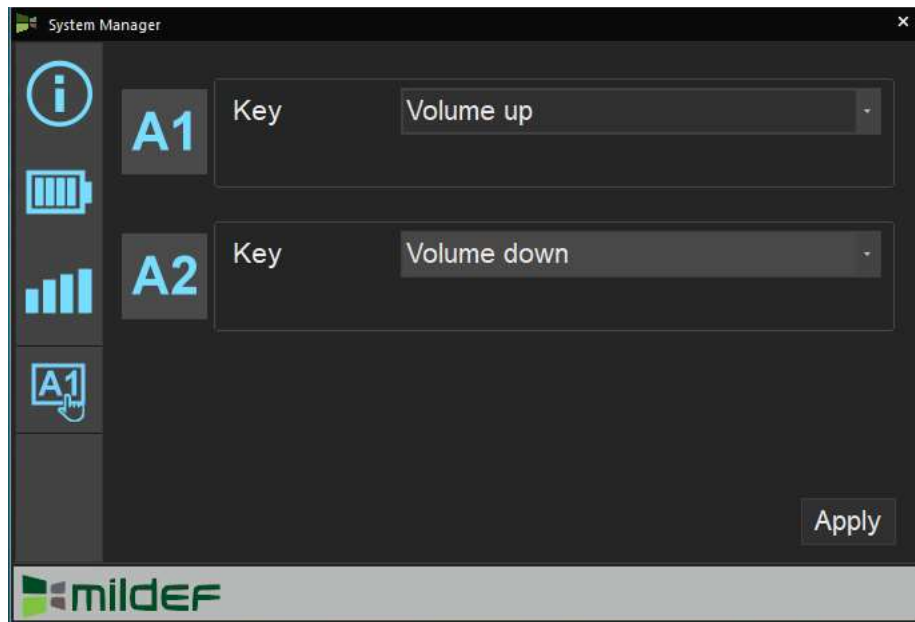
2. Battery information:



3. RF Device control panel:



4. Function key control panel.



Available Function Items List

None
Open/ Execute a selected file
Open URL in default browser
Change display output
Brightness up
Brightness down
Volume up
Volume down
Volume mute
Launch on-screen keyboard
Launch Windows Mobility Center
Launch File Explorer

Note:

- “System manager” is a universal app so some pages may be different according to your system. For example, function key setting page will be unavailable for those device without user settable function key.

Using Kensington Lock Slot



Loop the lock cable around a stationary object such as a table and plug the Kensington Lock into the Kensington Lock Slot to lock it.

Note:

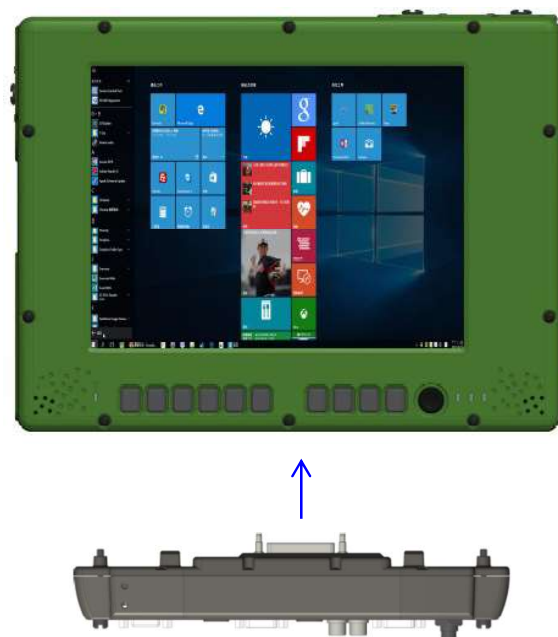
- Kensington Lock is a widely available 3rd party product.

Mounting Docklite DL10

Docklite acts as docking unit or port enhancer. It contains more ports that are not available on system unit.

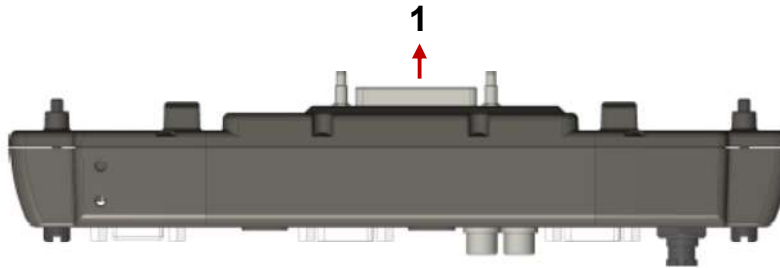
To mount a Docklite DL10

1. Open the rubber cap on the docking connector.
2. Align the docking connector.
3. Attach Docklite.
4. Fix the screws.



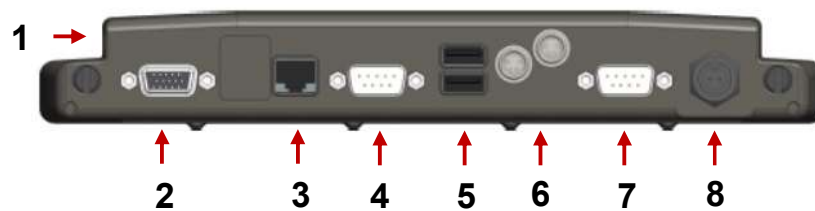
Docklite DL10 Ports

Top



1. Docking Connector

Bottom and Left



1. Audio Jacks (Microphone/Speaker) x 2
2. VGA DB15 Port x 1
3. Optional GLAN RJ45 x 1
4. Serial Port (COM3: Default RS232) x 1
5. USB Port 1, 2 (Standard type) x 2
6. USB Port 3, 4 (Proprietary sealed type) x 2
7. Serial Port (COM2: Default RS232) x 1
8. DC-In Conn. x 1
 - Standard: DC-In 2 pin
 - Optional: Military 3 pin

Chapter3- Managing Power

AC Adapter

The AC adapter performs two functions:

- It powers the computer from an external AC source.
- It charges the computer battery.

The adapter automatically detects the AC line voltage (110V or 220V) and adjusts accordingly.

The following are recommended when using the AC adapter:

- Use a properly grounded AC outlet.
- Use one AC outlet exclusively for the computer. Having other appliances on the same line may cause interference.
- Use a power strip with built-in surge protection.

Connect the AC adapter:

- Plug the AC cord to the adapter.
- Plug the other end of the AC cord into the wall outlet. Make sure the green LED on the adapter turns on.
- Attach the DC plug into the power jack of the computer.

AC Adapter Indicator

The green LED indicates that AC power is ready.

Battery

The computer will automatically switch to battery when the external power source (AC adapter or optional vehicle adapter) is disconnected.

Battery Power Saving Tips

The computer comes with an intelligent power-saving feature. You may extend the battery life by:

Setup power saving functions in Operating System Power Management options (e.g. Windows Power Options).

Lower the intensity of the display by brightness control.

Turn the computer into standby (by Sleep or Power button) when it is temporarily not in use.

Shut down the computer when it will not be in use for longer period of time.

Battery Low

When the battery is nearly exhausted, the computer gives the following “Battery Low” warnings:

Windows battery low warning.

The charger LED flashes.

Once the “Battery Low” warning occurs, please:

Save and close the files you are currently working on then shut down the computer.

Plug in AC or vehicle adapter to recharge the battery.

Charging the Battery

There are two battery packs in the tablet computer; on the left side is the primary battery, and on the rear side is the second. When the tablet computer is connected to AC adapter, the primary battery will be charged first, and then the second battery. When the tablet computer is powered by the battery, secondary will be discharged first, and then the primary one. Attach the AC adapter or vehicle adapter to charge battery, when the battery is full, battery will automatically stop charging. You could check if the battery is being charged by “battery indicator LED”, the LED is off when charging is finished.

	Charging (with power adapter attached)	Discharging (without power adapter attached)
Primary Battery (Left)	First priority	Second priority
Secondary Battery (Rear)	Second priority	First priority

Battery Shut Down Mode

The battery is designed with Shutdown Mode and it will automatically enter this mode to prolong its storage time and to avoid itself from over-discharging. Shutdown Mode will be activated:

- When the battery itself is not in use for over 45 days

The battery in Shutdown Mode may be sustained for approximately 180 days. To deactivate Shutdown Mode, please connect battery to the handheld and then to the AC Adapter. The charge indicator lights orange means the deactivation of Shutdown Mode has completed.

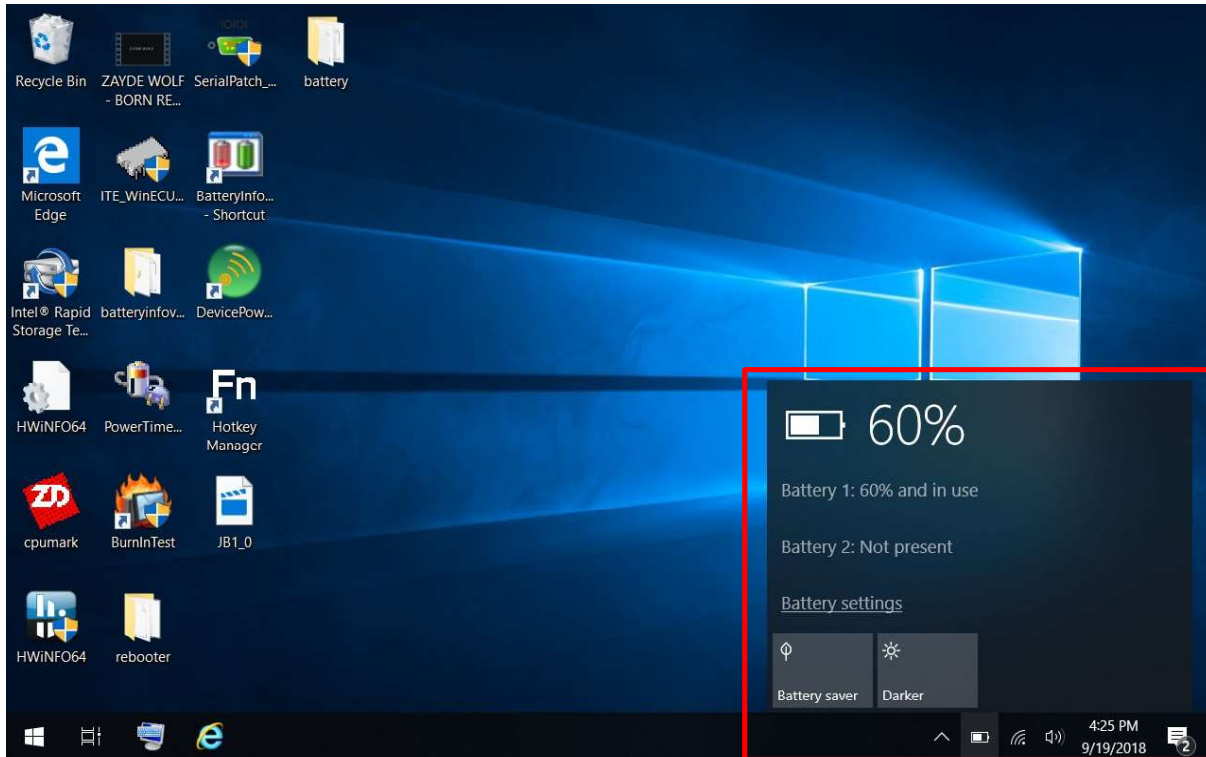
Battery Characteristics

Battery power will decrease gradually in storage. The rate depends on “self-discharge rate” and the storage environment. Self-discharge rate of rechargeable batteries is approximately 1% per day. High humidity and high temperature accelerate discharge. Very low temperature may “freeze” the battery chemicals thus decreases the capacity. The following shows some guidelines for users to maintain the battery.

1. If the battery will not be used for a long period of time, it is suggested to do the procedure every six months: discharge the battery to 0%, charge to 100%, and then discharge to 50% to store the battery. For the battery without using for more than 2 years, it may result in battery aging and is not recommended to use it.
2. About self-discharge rate, it is related to storage temperature. When store the battery in $-20^{\circ}\text{C}\sim 20^{\circ}\text{C}$ environment, the battery may self-discharge to 0% less than one year; when in $-20^{\circ}\text{C}\sim 45^{\circ}\text{C}$, it may self-discharge to 0% less than three month; when in $-20^{\circ}\text{C}\sim 60^{\circ}\text{C}$, it may self-discharge to 0% less than one month.

Battery Level

You may check battery status from Operating System. In Windows, you can click the power/battery icon to reveal the battery gauge window. The following is the illustration of Battery Gauge in Windows OS.

**Note:**

- *The battery gauge should only be used as a reference. Please do not expect it to show the exact amount of the power remaining. There is no memory effect on Lithium Ion battery cells. However, discharge the battery to nearly empty every month will help calibrating the internal gauge.*

Battery Recalibration

Battery recalibration allows a user to calibrate the GAUGE IC parameter of the battery pack. When the battery stays fully charged or in a low charge state for a long period of time, it causes the battery gauge to have some minor discrepancies. Therefore, users are recommended to carry out battery recalibration to correctly calibrate the battery GAUGE IC. To perform battery recalibration, please follow the steps as below:

1. Update BIOS & EC to the latest version.
2. Insert the battery to the computer, and connect it to AC adapter.
3. Enter the BIOS => Choose "Advanced menu" => Choose "Battery Recalibration" => Press "Enter".
4. When the "Start Battery Recalibration" pop-up appears, press "Yes" to continue. (Before you run the battery calibration, please make sure that the battery level must be LOWER than 95%; otherwise, the calibration cannot work.)
5. The recalibration is now processing. You can see the following recalibration status on the screen:
 - Calibration Frequency: How many times the calibration is processed
 - Battery Capacity: Current battery capacity
 - Battery Charge Mode: Charge/Discharge
 - Battery Learning Mode: Normal (charge)/Learn (discharge)
6. A pop-up appears when the calibration is completed. Then click "OK".
7. Press "Yes" to reboot the computer when "Reset Without Saving" pop-up appears.

Note:

- Do not turn off the LCD and do not remove AC adapter during the calibration.
- One cycle of recalibration process indicates "Charge to Full => Start Learn Mode => Discharge => Complete Learn Mode => Charge to Full". It will take approx. eight hours for a cycle.
- It requires five cycles to complete the battery recalibration. Then the recalibration will stop automatically.
- If you want to terminate the calibrating, simply shut down the computer by pressing Power Button or just press "CTRL+ALT+DEL" to restart.

ACPI Support

Your computer supports ACPI (Advanced Configuration and Power Interface) for power management. With ACPI and an ACPI-compliant operating system (such as Microsoft Windows), this feature will allow you to reduce the power consumption and conserve energy. By supporting ACPI, the AC adapter LED and the Power indicator LED will show in different ways. The followings are detailed descriptions of LED indicators and their meanings:

Sleep:

AC adapter LED is ON (while connecting with power)

Power LED indicator is flashing Green; other LED indicators are OFF

Hibernate:

AC adapter LED is ON (while connecting with power)

Power LED indicator is OFF; other LED indicators are OFF

Shut down:

AC adapter LED is ON (while connecting with power)

Power LED indicator is OFF; other LED indicators are OFF

Chapter 4 - BIOS Setup

Press **[F2]** at boot up to enter BIOS setup. Use arrow keys to select options and **[+/-]** to modify them. When finished, move to **"Exit"** and press **[Enter]** then confirm save by pressing **[Y]**.

Main Menu

Aptio Setup Utility	
Main	Advanced Chipset Boot Security Save & Exit
BIOS Information BIOS Vendor Core Version Compliancy Project Version Build Date and Time Access Level EC Version Processor Information Name Type Speed Microcode Revision Total Memory ME FW Version Serial ATA Port 1 System Date System Time	Set the Date. Use Tab to switch between Date elements. →←: Select Screen ↑↓: Select Item Enter: Select -/+ : Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Note:

- The contents may vary depending on computer configurations.
- Incorrect settings may cause system malfunction. To correct it, restore the Optimized Defaults with F3.

Advanced Menu

Aptio Setup Utility			
Main & Exit	Advanced	Chipset	Security Boot Save
▶ CPU Configuration ▶ PCH-FW Configuration ▶ Platform Settings ▶ Intel® Ethernet Connection I219-LM ▶ Trusted Computing ▶ RF Device Control ▶ EC Thermal Control ▶ AC In Boot Control ▶ USB charge Control ▶ Battery Recalibration ▶ Intel ® Bios Guard Technology ▶ IT8760 Super IO Configuration ▶ Network Stack configuration ▶ CSM Configuration		Configure Engine Parameters	Management Technology
		→←: Select Screen ↑↓: Select Item Enter: Select -/+ : Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit	

Advanced Menu Selections

You can make the following selections on the Advanced Menu.

Feature	Options	Description
CPU Configuration	Disabled Enabled	CPU Configuration Parameters
PCH-FW Configuration	Firmware update Configuration	Configure Management Engine Technology Parameter
Platform Settings	EU USA	Platform related settings
Intel® Ethernet Connection I219-LM	Link Speed	Auto Negotiated 10 Mbps Half 10 Mbps Full 100 Mbps Half 100 Mbps Full
	Wake On LAN	Disabled Enabled
Trusted Computing	Security Device Support	Disabled Enabled
	Pending operation	None TPM Clear
RF Device Control	Disabled Enabled	GSM, GPS, Bluetooth®, WLAN
EC Thermal Control	60 C 65C 70 C 75 C 80C 85C	EC Thermal Control Setting
AC In Boot	Disabled Enabled	AC In Boot Setting
USB charge Control	Disabled Enabled	Enable / Disable USB Charging in mode
Battery Recalibration	Yes No	Start Battery recalibration function
Intel® Bios Guard Technology	Disabled Enabled	Enable / Disable Intel Bios Guard Support
IT8760 Super IO Configuration	Serial Port 1 Configuration	Enable / Disable Serial Port (COM)
	Serial Port 2 Configuration	Enable / Disable Serial Port (COM)
	Serial Port 3 Configuration	Enable / Disable Serial Port (COM)
	Serial Port 4 Configuration	Enable / Disable Serial Port (COM)
Network Stack Configuration	Disabled Enabled	Enable / Disable UEFI Network Stack
CSM Configuration	Disabled Enabled	Enable / Disable CSM Support

CPU Configuration Sub-Menu

Aptio Setup Utility	
Advanced	
CPU Configuration	
Intel (VMX) Virtualization Technology	[Enabled]
VT-d	[Enabled]
Intel Trusted Execution Technology	[Enabled]
Turbo Mode	[Enabled]
VT-d capability	
→←: Select Screen ↑↓: Select Item Enter: Select →/+: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit	

PCH-FW Configuration Sub-Menu

Aptio Setup Utility	
Advanced	
ME FW Version	Configure Management Engine Technology Parameters
ME Firmware Mode	
ME Firmware SKU	
AMT BIOS Features	[Disabled]
▶ AMT Configuration	→←: Select Screen ↑↓: Select Item Enter: Select →/+: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit
▶ Firmware Update Configuration	

Platform Settings Sub-Menu

Aptio Setup Utility	
Advanced	
Wireless Regulatory Domain Setting SAR [EU]	Set related parameter based on area.
	→←: Select Screen ↑↓: Select Item Enter: Select →/+: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Intel® Ethernet Connection I219-LM Sub-Menu

Aptio Setup Utility	
Advanced	
Port Configuration Menu ► NIC configuration Blink LEDs Port configuration information UEFI Driver : Adapter PBA : Chip Type PCI Device ID PCI Address Link Status Mac Address	Click to configure the network device port
	→←: Select Screen ↑↓: Select Item Enter: Select →/+: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Trusted Computing Sub-Menu

Aptio Setup Utility		
Advanced		
TPM20 Device Found Vendor: IFX Firmware Version: 5.61 Security Device Support [Enabled] Pending operation [None]		Enables or Disables BIOS support for security device. O.S. will not show Security Device. TCG EFI protocol and INT1A interface will not be available.
		→←: Select Screen ↑↓: Select Item Enter: Select -/+ : Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

RF Device Control Sub-Menu

Aptio Setup Utility		
Advanced		
RF Device Control GSM STATUS Not Present GPS STATUS Present GPS [Enabled] BT STATUS Present BT [Enabled] WLAN STATUS Present WLAN [Enabled]		RF Device Control Setting
		→←: Select Screen ↑↓: Select Item Enter: Select -/+ : Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

EC Thermal Control Sub-Menu

Advanced Aptio Setup Utility	
EC Thermal Control	
Thermal cooling trip point	[75 C]
→←: Select Screen ↑↓: Select Item Enter: Select -/+ : Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit	

AC In Boot Control Sub-Menu

Advanced Aptio Setup Utility	
AC In Boot	
AC In Boot Control	[Disabled]
→←: Select Screen ↑↓: Select Item Enter: Select -/+ : Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit	

USB charge Control Sub-Menu

Aptio Setup Utility	
Advanced	
USB charge Control USB charge Enable [Disabled]	Enable/Disable USB Charging in mode
	→←: Select Screen ↑↓: Select Item Enter: Select →/+: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Battery Recalibration Sub-Menu

Aptio Setup Utility	
Advanced	
Battery Recalibration Utility Calibration Frequency Battery Capacity Battery Charge Mode Battery Learning Mode Note: Only support single battery recalibration in the same time, while the Utility is executing, please don't close the LCD and don't disconnect the AC adapter. The battery recalibration will follow the steps and takes about 12hrs (by battery capacity) to complete the battery recalibration process.	Start Battery recalibration function
	→←: Select Screen ↑↓: Select Item Enter: Select →/+: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Intel® Bios Guard Technology Sub-Menu

Aptio Setup Utility		
Advanced		
Intel Bios Guard Support		Enable/ Disable Intel Bios Guard Support
[Disabled]		→←: Select Screen ↑↓: Select Item Enter: Select -/+ : Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

IT8760 Super IO Configuration Sub-Menu

Aptio Setup Utility		
Advanced		
IT8760 Super IO Configuration		Set Parameters of Serial Port 1 (COMA)
Super IO Chip IT8760 ► Serial Port 1 Configuration ► Serial Port 2 Configuration ► Serial Port 3 Configuration ► Serial Port 4 Configuration		→←: Select Screen ↑↓: Select Item Enter: Select -/+ : Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Network Stack Configuration Sub-Menu

Advanced Aptio Setup Utility	
Network Stack [Disabled]	Enable/Disable Network Stack UEFI →←: Select Screen ↑↓: Select Item Enter: Select -/+ : Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

CSM Configuration Sub-Menu

Advanced Aptio Setup Utility	
Compatibility Support Module Configuration CSM Support [Disabled]	Enable/Disable CSM Support. →←: Select Screen ↑↓: Select Item Enter: Select -/+ : Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Chipset Menu

Aptio Setup Utility					
Main	Advanced	Chipset	Security	Boot	Save & Exit
▶ PCH-IO Configuration				PCH Parameters	
				→←: Select Screen ↑↓: Select Item Enter: Select -/+ : Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit	

PCH-IO Configuration Sub-Menu

Aptio Setup Utility	
Chipset	
PCH-IO Configuration	HD Audio Subsystem Configuration Settings
▶ HD Audio Configuration	
PCH LAN Controller	[Enabled]
Wake on LAN	[Disabled]
SLP_LAN# Low on DC Powet	[Enabled]
	→←: Select Screen ↑↓: Select Item Enter: Select →/+: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Security Menu

Aptio Setup Utility	
Main	Advanced
Chipset	Security
Boot	Save & Exit
Password Description If ONLY the Administrator's password is set, then this only limits access to Setup and is only asked for when entering Setup. If ONLY the User's password is set, then this is a power on password and must be entered to boot or enter Setup. In Setup the User will have Administrator rights. The password length must be in the following range; Minimum length 3 Maximum length 20 Administrator Password User Password HDD Security Configuration: P1: XXXXXXXXXXXXX Secure Boot	Set Administrator Password →←: Select Screen ↑↓: Select Item Enter: Select -/+ : Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

HDD Security Configuration Sub-Menu

Aptio Setup Utility	
Security	
HDD Password Description: Allows Access to Set, Modify and Clear Hard Disk User and Master Password. User Password need to be installed for Enabling Security. Master password can be Modified only when successfully unlocked with Master Password in POST. HDD PASSWORD CONFIGURATION: Security Supported : Yes Security Enabled : No Security Locked : No Security Frozen : No HDD User Pwd Status NOT INSTALLED HDD Master Pwd Status INSTALLED Set User Password Set Master Password	Set HDD User Password. ***Advisable to Power Cycle System after setting Hard Disk Passwords*** →←: Select Screen ↑↓: Select Item Enter: Select -/+ : Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Setting Password

1. Once you set HDD passwords successfully, you must enter user password to boot in the future. The master password provides an alternative entry in case the user password is lost.
2. Clearing the master password in BIOS setup will also clear the current user password. Master password is used as a backup key, it's better not to be changed frequently.
3. You can set your master password and user password with a length between 1 and 32 characters. If you want to clear current password, type nothing when creating a new password.
4. After you set a password, "Pwd Status" will change from "NOT INSTALLED" to "INSTALLED" and the "security enabled" status will change to "YES".
5. Your setting will take effect after reboot.

Note:

- *If the master password is lost or it is not set earlier than the user password, losing the user password would make accessing impossible. So please set the master password at first and keep it carefully.*

Resetting Password

1. After typing an invalid user password three times, a message will show "HDD is locked". Pressing "Enter" will leave the screen message.
2. Press "F2" immediately to enter the BIOS setup where the lost users password could be cleared with the master password.
3. Once the HDD is locked, users have no right to access. You can only enter again by the correct user password or clear it by the master password.
4. A warm boot will cause HDD Security Frozen in the selection. Only a cold boot can lift the HDD Security frozen and allow further operations in the BIOS setup. (After a cold boot, users can try to enter again with the correct user password or just reset it with the master password)

Boot Menu

Aptio Setup Utility		
Main	Advanced	Chipset
Security	Boot	Save & Exit
FIXED BOOT ORDER Priorities Boot Option #1 [UEFI Hard Disk: Windows Boot Manager (P1: XXXXXXXXXXXXXXXX)] Boot Option #2 [UEFI CD/DVD] Boot Option #3 [UEFI USB Device] Boot Option #4 [UEFI Network] Boot Option #5 [Hark Disk] Boot Option #6 [CD/DVD] Boot Option #7 [USB Device] Boot Option #8 [Network]		Set the system boot order →←: Select Screen ↑↓: Select Item Enter: Select -/+ : Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

The system will try to boot from device on top then the 2nd and so on. If there is more than one device in each category, only the device on top of sub-menu can boot up.

Save & Exit Menu

Aptio Setup Utility		
Main	Advanced	Chipset
Security	Boot	Save & Exit
Save Options Save Changes and Reset Discard Changes and Reset Default Options Restore Defaults Boot Override Windows Boot Manager (P1: XXXXXXXXX) Launch EFI Shell from filesystem device		Reset the system after saving the changes →←: Select Screen ↑↓: Select Item Enter: Select -/+ : Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit

Chapter 5 – Drivers and Applications

The Utility DVD includes all the drivers for the devices installed in your tablet computer. Please consult your dealer if there are any driver missing. Also, you could update the driver or check if there any driver need to be installed by "Windows device manager". Please check the "readme.txt" file on Utility DVD to get the information for driver installation

Chapter 6 – Specifications

Platform

Intel® Kaby Lake-U Platform

Processor

Intel® 7th Generation Dual Core™ i7-7600U Processor (4M Cache, up to 3.60 GHz)

Memory

Max. 32GB System Memory

- Industrial grade
- 8GB/16GB/32GB
- DDR4 2400/2600MHz

Graphics

Intel® HD Graphics 620

Display

- Standard:
 - 8.4" XGA
 - Resistive Single-Touch Screen
 - Optical Bonding
 - Resolution: 1024 x 768 pixels
 - Brightness (Min. ~ Typ.): 600~750 nits
- Optional:
 - Invisible mode on/ off

Note:

➤ *Invisible Mode On/Off controls all light sources on/off, including LCD B/L, LED Indicators & Keypad B/L.*

Storage

- 2.5" SATAIII SSD
- 128GB/256GB/512GB/1TB
- Interface: SATAIII
- Height: 7mm
- Industrial grade

Audio

- HD Audio and mono Speakers
- Embedded Digital Mic

I/O Ports

Left:

- GLAN*1
- USB3.1 Gen. 1 Type A *2
- Multi Bay
 - Express Card Slot*1
 - SIM Card Slot*1
 - SD Card Slot*1

Right:

- DB9*1

Bottom:

- Docklite Connector 120 pin

Power

AC Adapter:

- AC Input: AC 100 - 240V
- Frequency: 50/60 Hz
- Output Voltage: DC 19V
- Maximum Power: 90 Watts
- Dimensions: 133 mm (W) x 58mm (D) x 30mm (H)
- Weight: 400 g (0.88 lb.)

DC-In:

- 12~32V with Surge Protector
- Standard: Industry 2 pin
- Optional: Military 3 pin

Primary Battery Pack (BDA3A):

- Type: Lithium Ion
- Capacity: 10.8V/ 5300mAh
- Operating Temperature Charge: 0 ~ 45°C
Discharge: -10 ~ 55°C
- Dimensions: 149 mm (W) x 57.4 mm (D) x 20.5 mm (H)
- Weight: 340 g (0.65 lb.)

Optional 2nd Battery Pack (BDRD3A):

- Type: Lithium Ion
- Capacity: 10.8V/ 9100mAh
- Operating Temperature Charge: -10 ~ 55°C
Discharge: -10 ~ 55°C
- Dimensions: 169.3 mm (W) x 90 mm (D) x 22.5 mm (H)
- Weight: 460 g (1 lb.)

Note:

- These battery packs are designed with Shut Down Mode feature.
- The battery LED indicators has no function when entering SDM.
- For more information, please refer to [Chapter 3 - Managing Power](#).

Case

- Magnesium
- Color: Black& Silver, NATO Green

Environmental Specifications

- Operating Temp.: Std: -20°C* ~ +50°C***
Optional: -30°C** ~ +50°C**
- Storage Temp.: -40°C ~ +70°C

Note:

- *To ensure system stability, please connect your laptop to external power source when operating below 0°C and above 50°C ambient temperature.*

**Instant Cold Boot via AC Mode*

***Cold Boot via AC Mode, with LCD Heater.*

****via AC Mode.*

Certifications

CE, FCC, UKCA, WEEE, REACH, RoHS, IP54, MIL-STD-810G, Optional MIL-STD-461G (G.A.), Optional MIL-STD-461G (G.N.)

Note:

- *IP54 is tested without I/O caps.*
- *IP54 is not compliant when the I/O ports are attached with external connectors.*

System Unit Dimensions and Weight

- Dimensions (mm): 250 (L) x 190(W) x 45.2(H)
- Weight: 2.34 kg

Note:

- *Weight With DRAM x 1, WLAN/ Bluetooth® Module, GPS, 2nd GLAN Card, battery x 1, SSD x 1, BVA, Invisible mode On/Off*
- *Weight and dimensions vary depending on system configurations.*

Materials and Recycling

Materials of the computer are as follows:

Metal case: Magnesium alloy, AZ91D

PCB: FR-4, UL 94V0

Battery: Rechargeable Lithium Ion cells

Packing: Carton: Unbleached paper

Cushion: Recyclable PE

Carrying bag: Recyclable PE Fiber

Quick Guide: Paper

Please recycle the parts according to local regulations.

Chapter 7 – Optional Devices

Communication

- **WLAN/Bluetooth®:**
 - Intel Dual Band wireless- AC 9260
 - Board Form Factor: M.2 2230 E-key Card
 - WLAN Certified: 802.11 a/b/g/n/ac
 - Bluetooth®: Supports Bluetooth® 5.0
 - Interface: PCIe (WLAN)/USB (Bluetooth®)
- **GNSS:**
 - Ublox M8N (USB interface)
- **2nd GLAN Card:**
 - Intel I210 GLAN Card
 - Mini PCIe full-size form factor

Trust Platform Module (TPM2.0)

BIOS password and Kensington cable lock slot are available to safely secure your computer. Optional TPM (Trusted Platform Module) version 2.0 is also supported, preventing unauthorized access to your computer.

BVA & Surge Protector Module

F

BVA & Surge Protector Module is designed for all equipment to directly connect with the vehicle power system. Containing the reverse polarity protection and the breaking of high voltage input, the module is able to be against high 100V at 50ms surge.

Note:

- *If you'd like to use DC-in 12V, please make sure the DC-in conn. is more than 12V, and the DC cable should withstand more than 8.*

Docklite DL10

The Docklite can attach to computer or stand unit for mobile or stationary operation.

- **Ports**

- Serial Port x 2
- USB2.0 x 4,
- VGA x 1,
- DC-In x 1,
- Optional GLAN RJ45 x 1
- Audio (speaker out, microphone in),

- **Physical Characteristics**

- Dimensions: 250 mm (W) x 35 mm (D) x 58.6 mm (H)
- Weight: Approximately 0.35 kg

- **DC input: 12~32V**

- **Environmental & Certifications: CE, FCC, IP54**



Note:

- *Serial Ports: COM2/COM3 default RS232*
- *USB Ports: 2 standard and 2 proprietary environmentally sealed USB jacks.*
- *Audio Port: 3.5 mm Jack*
- *Optional Giga LAN requires 2nd Giga LAN card be installed in DR13.*

Multi-Battery Charger MCDR

MCDR provides four slots(Primary*2; Secondary*2), each slot works independently. It takes 4~5 hours to charge a primary battery while charging a secondary battery takes 6~7 hours. The operating temperature ranges from 0 to 45°C.



Chapter 8 – Maintenance and Service

Cleaning

ALWAYS turn OFF the power, unplug the power cord and remove the battery before cleaning.

The exterior of the system and display may be wiped with a clean, soft, and lint-free cloth. If there is difficulty removing dirt, apply non-ammonia, non-alcohol based glass cleaner to the cloth and wipe.

An air gun is recommended for cleaning water and dust. For salty water please clean with fresh water then blow-dry with an air gun.

Troubleshooting

Should the tablet computer fail to function properly, the troubleshooting steps below may be followed.

- Power Problems:

When I turn on the Tablet computer, it does not respond.

- If you are using battery power, check if the battery is charged
- If you are using AC power, ensure that the connection of AC adapter is correct.

I cannot return from Hibernation while on battery power

- The battery might be drained. Please plug the tablet into AC power.
- Hard reset the device by pressing the power button for 4 seconds

Unexpected or improper shutdown causes BIOS to reset to Optimized Default

- This could be a power problem. Please connect the AC power adapter to fix the abnormal shutdown problem.
- Minimize the configuration, i.e. remove extra peripherals and devices.
- Remove the modules one by one (SSD, Battery, etc.).
- Remove the software suspected.
- Set BIOS fail-safe default.
- Re-install operating system and application software.