TABLET COMPUTER

(BC)

DS13

USER'S GUIDE

Notice

Copyright© 2019, MilDef Crete Inc. All rights reserved.

No part of this publication may be reproduced and modified without the written permission of MilDef Crete Inc.

MilDef Crete Inc. reserves the right to make changes in the products or the product specifications without any prior notice. Customers are advised to contact MilDef Crete Inc. for updated product information.

MilDef Crete Inc. makes no representations or warranties, either expressed or implied, with respect to the contents hereof and specifically disclaims any warranties for the correctness of this book, nor any license grant of MilDef Crete Inc.'s patents or intellectual properties. MilDef Crete Inc. assumes no liability for customer's loss or damage caused by using this document.

Trademarks

Trademark Acknowledgments

Intel® is a registered trademark of Intel Corp.

All product and company names are trademarks or registered trademarks of their respective holders.

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

RF exposure warming

This equipment must be installed and operated in accordance with provided instructions and antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance.

Regulatory Information/Disclaimers

Installation and use of this computer must be in strict accordance with the instructions included in the user documentation provided with the product. Any changes or modifications (including the antennas) made to this device that are not expressly approved by the manufacturer may void the user's authority to operate the equipment.

The manufacturer is not responsible for any radio or television interference caused by unauthorized modification of this device, or the substitution of the connecting cables and equipment other than manufacturer specified. It is the responsibility of the user to correct any interference caused by such unauthorized modification, substitution or attachment. Manufacturer and its authorized resellers or distributors will assume no liability for any damage or violation of government regulations arising from failing to comply with these guidelines.

Federal Communications Commission regulatory compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note:

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Important:

Changes or modifications to this product not authorized by MilDef could void the electromagnetic compatibility (EMC) and wireless compliance and negate your authority to operate the product.

In order to maintain compliance with FCC regulations, compliant peripheral devices and shielded cables must be used with this equipment.

CE Declaration of Conformity

€€

The device is hereby confirmed to comply with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility Directive (2014/30/EC) and Complies with the essential requirements of Article 3 of the R&TTE 2014/53/EC Directive, if used for its intended use and that the following standards have been applied:

- Health (Article 3.1(a) of the R&TTE Directive) Applied Standard(s): EN 50566 EN 62479:2010 IEC 62209-2:2010
- 2. Safety (Article 3.1(a) of the R&TTE Directive) Applied Standard(s): EN 60950-1:2006 /A11:2009 /A1:2010 /A12:2011 /A2:2013
- 3. Electromagnetic compatibility (Article 3.1 (b) of the R&TTE Directive) Applied Standard(s): EN 301 489-1 V2.1.1/ -17 V3.1.1
- 4. Radio frequency spectrum usage (Article 3.2 of the R&TTE Directive) Applied Standard(s): EN 300 328 V2.1.1
- Electromagnetic Compatibility Directive (2004/108/EC) EN 55032: 2012 EN 55022:2010 EN 55024:2010+A1:2015 EN 61000-3-2:2014 EN 61000-3-3:2013

Power Conservation

This computer consumes less power compared to conventional consumer computers. The power consumption may be further reduced by properly configuring the Power Management Setup.

It is recommended that the power saving features be enabled even when not running on battery power. Power Management features can conserve power without degrading system performance.

Power Safety

There are specific power requirements for your computer:

- Only use an approved AC adapter designed for this computer.
- There is a 3-prong grounded plug for the AC adapter. The 3rd prong is an important mechanism for ensuring product safety. Please do not neglect the importance of this mechanism. If you are unable to access a compatible outlet, please hire a qualified electrician to install a compatible outlet for you.
- When unplugging the AC power cord, please make sure to disconnect the cord by pulling from the plug head instead of pulling from the wire to prevent wire damage.
- Make sure the power outlet and any other extension cord(s) you use can support the total current load of all the connected devices.
- Before cleaning the computer, please make sure it is disconnected from any external power source.

🛕 Warning

Before any upgrade procedures, make sure the power is turned off, and all the cables are disconnected. Also, it is advisable to remove your battery to prevent your computer from accidentally turning on.

Battery Precautions

- Only use batteries designed for this computer. Using incompatible battery types may cause explosion, leakage or damage to the computer.
- Do not remove the battery from the computer while the computer is powered on.
- Do not continuously use a battery that has been dropped, or that appears damaged (e.g. bent or twisted) in any way. Even if the computer is able to continuously work with a damaged battery, the circuit damage may occur and possibly cause fire.
- Always use the charger designed for this computer to recharge the battery. Incorrect recharging may cause the battery to explode.
- Do not try to repair a battery by yourself. For battery service or replacement, please contact with your service representatives.
- Please dispose damaged battery promptly and carefully. Explosion or leakage may occur, if the battery is improperly handled or discarded.

Notice:

For safety, charging will stop if the internal temperature of the battery is out of range(<0°C; >50°C). Please note that charging could have stopped before the ambient temperature reaching these boundaries because the internal temperature of the battery does not equal to the ambient temperature.

Battery Disposal & Caution:

The product that you have purchased contains a rechargeable battery. The battery is recyclable. At the end of its service life, under various state and local laws, it may be illegal to dispose of this battery into the municipal waste stream. Check with your local solid waste officials for details in your area for recycling options or proper disposal. Danger of explosion may possibly occur, if the battery is incorrectly replaced. Replace only with the same or the equivalent battery recommended by the manufacturer. Discard the used battery according to the manufacturer's instructions.

Environmental Information, Material Safety & Recycling

All materials used in the manufacturing of this equipment are recyclable or environmentally friendly. Please recycle the packing materials in accordance with local regulations at the end of the product's service life.

Notice:

- The equipment may contain insignificant amount of hazardous substances for health and environment below control level.
- To avoid spreading such substances into the eco system and to minimize the pressure on the natural environment, you are encouraged to reuse or recycle most of the materials in a safe way after the product's service life.
- For more information on collection, reuse and recycle of materials, please consult local or regional waste administrations for more information. You can also contact your dealer for more information on the environmental details of the equipment.
- The symbol of the crossed out wheeled bin indicates that the product (electrical and electronic equipment) should not be placed in municipal waste. Please check local regulations for disposal of electronic products.



TABLE OF CONTENTS

| CHAPTER 1 - GETTING STARTED | 1 |
|--|----------|
| UNPACKING | 1 |
| APPEARANCE OVERVIEW | 2 |
| CHAPTER2 - OPERATING INFORMATION | 6 |
| START USING YOUR TABLET COMPUTER | 6 |
| STOP USING YOUR TABLET COMPUTER | 7 |
| Working with Power Button (Heater Kit) | 8 |
| INSTALLING OPERATING SYSTEM | 9 |
| INDICATORS AND FUNCTION KEYS | 9 |
| System Manager | 11 |
| USING MSATA SSD | 14 |
| USING MICRO SD CARDS | 15 |
| USING LIGHT SENSOR | 16 |
| CHAPTER3- MANAGING POWER | . 17 |
| AC ADAPTER | 17 |
| BATTERY | 18 |
| BATTERY RECALIBRATION | 21 |
| ACPI SUPPORT | 22 |
| USB FAST CHARGING | 23 |
| | |
| CHAPTER 4 - BIOS SETUP | 24 |
| Main Menu | 24 |
| Advanced Menu | 25 |
| PCH-FW Configuration Sub-Menu | 26 |
| Trusted Computing Sub-Menu | 26 |
| RF Device Control Configuration Sub-Menu | 27 |
| AC In Boot Control Sub-Menu | 27 |
| USB CHARGE Control Sub-Menu | 28 |
| Battery Recalibration Sub-Menu | 28 |
| 118760 Super IO Configuration Sub-Menu | 29 |
| Network Stack Configuration Sub-Menu | 29 |
| | 50 21 |
| DCH IO Configuration Sub Manu | 21 |
| Security Menu | 31 |
| HDD Security Configuration Sub-Menu | |
| BOOT MENU | 34 |
| SAVE & EXIT MENU | 34 |
| CHAPTER 5 – DRIVERS AND APPLICATIONS | . 35 |

| CHAPTER 6 – SPECIFICATIONS |
|-------------------------------------|
| PLATFORM |
| CPU |
| MEMORY |
| TOUCH SCREEN |
| STORAGE |
| BUTTONS/FUNCTION KEYS |
| Audio |
| I/O Ports |
| CASE |
| DIMENSIONS AND WEIGHT |
| Power |
| ENVIRONMENTAL, SAFETY & EMC |
| OPERATING & STORAGE TEMPERATURE |
| Materials and Recycling |
| CHAPTER 7 - OPTIONAL DEVICES 40 |
| |
| |
| AMG SENSOR MODULE |
| |
| |
| |
| CHAPTER 8 – MAINTENANCE AND SERVICE |
| CLEANING41 |
| TROUBLESHOOTING41 |
| RMA SERVICE42 |

Chapter 1 - Getting Started

Unpacking

The following components come with your computer. If anything is missing or damaged, please notify the dealer immediately.

- Computer unit
- AC Adapter
- AC Power Cord
- Utility DVD
- Quick Guide



Appearance Overview

Note:

The following illustrations show the tablet mounted on optional devices, which may not appear on your devices.

Front



- 1. Power Button
- 2. Function keys & Input Lock Key
- 3. LED Indicators
- 4. Touch Screen
- 5. Light sensor
- 6. Embedded digital Mic

Rear



- 1. Removable battery pack
- 2. mSATA SSD cover
- 3. HD Audio & mono Speaker

Left



1. Optional Fischer I/O (From left to right X4, X3, X2, X1)

Choose 1~4 out of 6 as below:

- USB 2.0 x1
- COM x 2 (RS232 x 2 or RS232 x1/RS422 x 1)
- 2nd GLAN x1
- Audio x1
- Sealed Headset (Headphone out/Mic-in Combo) x1
- Standard: Mini DisplayPort x 1/USB3.1 x 2
 Optional: Mini DisplayPort x 1/USB3.1 x 1/ GLAN x 1

Right



- 1. DC-In 12~32V
 - Default: Fischer 3-pin connector
- 2. Kensington cable lock slot

Тор



- 1. Micro SD Card Slot
- 2. Optional Built-in Wi-Fi Antenna
- 3. Optional Built-in GPS Antenna

Bottom



- 1. Docklite connector
- 2. Optional Built-in Wi-Fi/BT Antenna
- 3. Ext. Antenna signal

Chapter2 - Operating Information

Start Using Your Tablet Computer

Always turn on your tablet computer by using the power button. This is the standard operating procedure to start using your tablet computer. After turning on the power of your tablet computer, it will start with the Operating System (OS) installed.

Boot Up

When you turn on the power, your computer will start to load the OS into the system memory. This start-up procedure is called "boot up".

Power On Self-Test (POST)

Each time your computer is turned on, the BIOS will automatically perform a self-test of CPU, memory, hardware devices, and so on.

Stop Using Your Tablet Computer

Each time when you finish working with your tablet computer, there are several ways to stop your tablet computer from operating.

Shut down

Directly click "Shut down" from your OS to turn OFF the power of your computer. Before shutting down, please do remember to save unfinished works and close your applications to prevent your SSD from suffering possible data loss or damage. "Shut down" will turn OFF power of your computer. If you want to start your computer again, you need to turn it ON again by pressing the power button.

Sleep

Under "Sleep" mode, the system will temporarily save your work into the computer's RAM. If you want to start your computer again, please press the power button to resume. Under Windows 8, you can enter this mode by directly clicking:

Move your cursor to the upper-right or lower-right corner of the screen, and then click "Settings" => Click "Power" => Click "Sleep".

Hibernate

Under "Hibernate" mode, the system will save your work into SSD. If you want to start your computer again, you need to press and hold the power button (approx. 2 sec.) until the SSD/Heater indicator lights on. Under Windows 8, you can enter "Hibernate" mode by directly clicking:

Move your curse to the upper-right or lower-right corner of the screen, and then click "Settings" => Click "Power" => Click "Hibernate".

Force Shut Down

In the event that your tablet computer hangs or stops responding, you can perform a force shut down by pressing and holding the power button for 4~5 seconds. Please note that any unsaved work or data will be lost this way.

Working with Power Button (Heater Kit)

DS13 is equipped with a heater kit to enable work under low temperature. The heater will heat up the LCD to the temperature for booting up the system. Also, the heater will constantly monitor LCD temperature. Once the temperature becomes lower, the heater will heat up again to maintain the temperature for operation.

- Note:
- When ambient temperature is under -15 °C (the default setting for your tablet computer), the system may not boot up immediately. System will beep with Heater LED light flashing orange to indicate that the heater is in operation. After 3~10 minutes (depending on the ambient temperature), the system will boot up automatically.
- In emergency situations, you can skip the heating process by pressing and holding the power button for 9~11 seconds then release. The speaker will beep with a special sound to signify that the heating process has been skipped (Please note that not all devices are guaranteed to work properly in this case).

• Press the power button again during the heating process will shut down the computer. The following is a list of functions associated with your tablet computer's power button:

- Press and hold for 9 ~ 11 seconds: The system will skip heating process and force boot up.
- Press and hold for 5 ~ 8 seconds:
 Enable/Disable the sound of Heater.
- Press and hold the power button for 4 seconds under OS: Shut down the system.
- 4. Press the power button for functions including:
 - a. Power on the system.
 - b. Force Shut Down.
 - c. Sleep/Hibernate (Dependent on OS settings).

Installing Operating System

Your computer is designed to operate with Microsoft Windows 7 or Windows 8 32 / 64-bit Operating System. Please connect your computer with an external USB-interface drive to start the OS installation.

Note:

A USB hub may be required during installation to connect with an external USB-interface ODD, as the System USB port may not supply enough power. Please connect your USB hub with extra power supply to complete the installation.

Indicators and Function keys

LED Indicators

| LED Indicator | Description | | |
|---------------|--|--|--|
| | Power/ S3 Indicator: Green/ Flashing Green | | |
| [] | mSATA SSD/ Heater Indicator: Green/ Orange | | |
| Ο | Charger/ Battery Low Indicator: Orange/ Flashing Orange | | |

Function Keys

Function Lock key is used to switch function of the other buttons. Press the function Lock key to switch between 2 layers. The indicator under the function Lock key will light up if the other buttons are in 2nd layer and it will be turned off if in 1st Layer.

| Button | 1 st Layer | 2 nd Layer | |
|-------------------|-----------------------|-----------------------|--|
| X+ A1 | Brightness Up | A1 (User settable) | |
| Å- A2 | Brightness Down | A2 (User settable) | |
| 1 A3 | Rotation | A3 (User settable) | |
| ب ۵+ + | Volume Up | + | |
| - Þ- | Volume Down | - | |
| Fn Lock | Function Lock | | |
| Esc ↑ | Esc | ↑ | |
| Ctrl | Ctrl ↓ | | |
| Alt 🕇 | Alt | ← | |
| 1 † | Enter → | | |
| Del Tab | Del Tab | | |
| Input Lock | Input Lock | | |
| ¥ | Windows Key | | |

Note:

System Manager must be installed to enable the Rotation key or it will not work.

Input Lock key

To prevent from unexpected input by buttons and touch screen, you can press Input Lock key. When Input Lock function is on, the input from devices including buttons and touch screen will be locked. To cancel the input lock function, just press the Input Lock key again and the indicator will be turned off.

System Manager

System Manager is an app which allows user to access information(System, battery),and set RF device, function keys easily.

1. System information:

| 岸 System N | System Manager X | | | |
|-------------|------------------|--------------------------|--|--|
| | Categories | Value | | |
| \cup | Software | | | |
| | Computer Name | DESKTOP-43VRMBU | | |
| | Operating System | Microsoft Windows 10 Pro | | |
| | Firmware | | | |
| | BIOS Version | 04/18/2019 | | |
| | EC Version | 0.1.19 | | |
| | PIC Version | N/A | | |
| A1 | Hardware | | | |
| | Machine | | | |
| | | | | |
| | | | | |
| | | | | |
|] {m | ildef | | | |

2. Battery information:



3. RF Device control panel:



4. Function key control panel.

| ≓ System I | Manager | | | > | × |
|-------------|---------|-----|-------------|-------|---|
| (i) | A1 | Кеу | Volume up | | |
| • | | Key | Volume down | | |
| 111 | A2 | | | | |
| A1 | | | | | |
| | | | | Apply | |
| | ildef | : | | | |

Available Function Items List

| None |
|--------------------------------|
| Open/ Execute a selected file |
| Open URL in default browser |
| Change display output |
| Brightness up |
| Brightness down |
| Volume up |
| Volume down |
| Volume mute |
| Launch on-screen keyboard |
| Launch Windows Mobility Center |
| Launch File Explorer |

Using mSATA SSD

Your tablet is equipped with mSATA SSD for data storage. The mSATA SSD is removable for convenience. It can ONLY be removed while power is OFF. To remove the mSATA SSD module, please follow the steps below:



Note:

Do not expose mSATA SSD directly to high temperature, high humidity, and other hazardous environment. NEVER try to disassemble the module. Static discharge may destroy your device and data.

Using micro SD Cards

Your tablet computer is equipped with a micro SD card slot. The slot supports SDHC, SDXC, UHS-1 type micro SD cards. To avoid damages caused by misinsertion, please insert your micro SD card into the card slot properly with the connectors facing **down**, as shown below.



Using Light Sensor

Light sensor can detect the ambient light and adjust the brightness of your tablet computer, hence improving user experience and power savings.

Setting \rightarrow Display \rightarrow "Change brightness automatically when lighting changes"

| Sett | ings | | - | - 0 | \times |
|------|-------------------------|---|--|--------------------------------------|------------|
| ŵ | Home | Display | | | |
| F | ind a setting | Brightness and color | Sleep better | | |
| Sys | tem | Change brightness | Night light can help yo sleep by displaying wa at night. Select Night li | ou get to rmer colo ight setti | ors ngs |
| ₽ | Display | Change brightness automatically when lighting changes | Get help setting it up | | |
| (1) | Sound | Nieks Eicht | | | |
| | Notifications 9 actions | | Have a question? | | |
| 4 | Nouncations & actions | | Get help | | |
| D | Focus assist | Night light settings | | | |
| ch | Dowor & doop | Scale and layout | Make Windows better | | |
| | Battery | Change the size of text, apps, and other items | Give us feedback | | |
| _ | Storage | Advanced scaling settings | | | |
| Ŀ | Tablet mode | Resolution | | | |
| ₫ŧ | Multitasking | 1920 × 1200 (Recommended) V | | | |
| Ð | Projecting to this PC | Landscape V | | | |
| × | Shared experiences | Rotation lock | | | |
| >< | Remote Desktop | Off Off | | | |
| T | ti 🦲 🔚 🔒 😪 📽 | 0 🗰 🛱 | ∧ ■ (c ↓) | 7:46 PM | |

Chapter3- Managing Power

AC Adapter

The AC adapter performs two functions:

- It powers the computer from an external AC source.
- -
- It charges the computer battery.

The adapter automatically detects the AC line voltage (110V or 220V) and adjusts accordingly.

The following are recommended when using the AC adapter:

- Use a properly grounded AC outlet.
- Use one AC outlet exclusively for the computer. Having other appliances on the same line may cause interference.
- Use a power strip with built-in surge protection.

Connect the AC adapter:

- Plug the AC cord to the adapter.
- Plug the other end of the AC cord into the wall outlet. Make sure the green LED on the adapter turns on.
- Attach the DC plug into the power jack of the computer.

AC Adapter Indicator

The green LED indicates that AC power is ready.

Battery

The computer will automatically switch to battery when the external power source (AC adapter or optional vehicle adapter) is disconnected.

Battery Power Saving Tips

The computer comes with an intelligent power-saving feature. You may extend the battery life by:

- Setup power saving functions in Operating System Power Management options (e.g. Windows Power Options).
- Lower the intensity of the display by brightness control.
- Turn the computer into standby (by Sleep or Power button) when it is temporarily not in use.
- Shut down the computer when it will not be in use for longer period of time.

Battery Low

When the battery is nearly exhausted, the computer gives the following "Battery Low" warnings:

- Windows battery low warning.
- The power LED flashes.

Once the "Battery Low" warning occurs, please:

- Save and close the files you are currently working on then shut down the computer.
- Plug in AC or vehicle adapter to recharge the battery.

Charging the Battery

Plug in the AC adapter to start the battery charging. If the battery is already full, the sense circuitry will stop high current charge within several minutes.

Charge indicator turns ON when the battery is charging and turns OFF when the battery charging is completed.

Battery Level

You may check battery status from Operating System. In Windows, you can click the power/battery icon to reveal the battery gauge window. The following is the illustration of Battery Gauge in Windows OS.



An alternative way to check the battery level is by viewing the battery gauge on the battery

pack. By pressing the button, indicators will be on. There are four indicators, and the more indicators are on, the more power remains in the battery. In other words, if the capacity of the battery pack is full, all indicators will be on, and if the capacity is nearly drained, no indicator will be on.



Note:

- Battery characteristic varies depending on factors such as ambient temperature, charging method, load current, aging, etc. For example, the chemicals of the battery are more inactive at low temperature, thus decreases the output power.
- The battery gauge should only be used as a reference. Please do not expect it to show the exact amount of the power remaining. There is no memory effect on Lithium Ion battery cells. However, discharge the battery to nearly empty every month will help calibrating the internal gauge.

Battery Recalibration

Battery recalibration allows users to maintain the battery in a healthy condition. To perform battery recalibration, please follow the steps as below:

1. Update BIOS & EC to the latest version.

2. Insert the battery to the computer, and connect it to AC adapter.

3. Enter the BIOS => Choose "Advanced menu" => Choose "Battery Recalibration" => Press "Enter".

4. When the "Start Battery Recalibration" pop-up appears, press "Yes" to continue. (Before you run the battery calibration, please make sure that the battery level must be LOWER than 95%; otherwise, the calibration cannot work.)

| Advanced | | |
|---|-------------------------|---|
| Battery Recalibration | Utility | |
| Calibration Frequency Battery Capacity Battery Charge Mode | N/A N/A N/A | |
| Battery Learning Mode | Warning!!! | |
| Note: While the Utili don't close the LCD a | Start Battery Recalibra | ition |
| charged, fully discha fully charged again t recalibration process | Yes No | Select Screen Select Item |
| for the battery to com | pletely the process. | +/-: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit |

5. The recalibration is now processing. You can see the following recalibration status on the screen:

- Calibration Frequency: How many times the calibration is processed
- Battery Capacity: Current battery capacity
- Battery Charge Mode: Charge/Discharge
- Battery Learning Mode: Normal (charge)/Learn (discharge)

6. A pop-up appears when the calibration is completed. Then click "OK".

7. Press "Yes" to reboot the computer when "Reset Without Saving" pop-up appears.

Note:

- > Do not turn off the LCD and do not remove AC adapter during the calibration.
- One cycle of recalibration process indicates "Charge to Full => Start Learn Mode => Discharge => Complete Learn Mode => Charge to Full". It will take approx. eight hours for a cycle.
- It requires five cycles to complete the battery recalibration. Then the recalibration will stop automatically.
- If you want to terminate the calibrating, simply shut down the computer by pressing Power Button or just press "CTRL+ALT+DEL" to restart.

ACPI Support

Your computer supports ACPI (Advanced Configuration and Power Interface) for power management. With ACPI and an ACPI-compliant operating system (such as Microsoft Windows), this feature will allow you to reduce the power consumption and conserve energy. By supporting ACPI, the AC adapter LED and the Power indicator LED will show in different ways. The followings are detailed descriptions of LED indicators and their meanings:

Sleep:

AC adapter LED is ON (while connecting with power) Power LED indicator is flashing Green; other LED indicators are OFF

Hibernate:

AC adapter LED is ON (while connecting with power) Power LED indicator is OFF; other LED indicators are OFF

Shut down:

AC adapter LED is ON (while connecting with power) Power LED indicator is OFF; other LED indicators are OFF

USB Fast Charging

Your tablet supports USB fast charging feature, enabling to quickly charge your fast-charging compatible devices. But note, fast charging is not supported in every power mode. The following table shows details for USB Charging information:

| Mode | | USB 3.0 Charging Features | | |
|------------|---------|---------------------------|--|--|
| Power off | AC | Fast charging supports | | |
| | Battery | No charging | | |
| Power on | AC | Normal charging | | |
| | Battery | Normal charging | | |
| S 3 | AC | Fast charging supports | | |
| | Battery | Fast charging supports | | |

Chapter 4 - BIOS Setup

Press [Del] at boot up to enter BIOS setup. Use arrow keys to select options and [+/-] to modify them. When finished, move to "Exit" and press [Enter] then confirm save by pressing [Y].

| Main | Advanced | Aptio | Setup Utility | Socurity Sovo & Exit |
|---|--|-------|--|--|
| Main BIOS Info BIOS Ver Core Vers Compliar Project V Build Dat Access L EC Versio | Advanced Chipset Boot Security Save & E formation andor Set the Date. Use switch between elements. ancy Version -→-: Select Screen tevel tevel Select Item sion -/+: Change Opt. | | Security Save & Exit Set the Date. Use Tab to switch between Date elements. →←: Select Screen ↑↓: Select Item Enter: Select -/+: Change Opt. | |
| Processo Name Type | or Information | | | F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit |
| Speed Microcod Total Mei ME FW V Serial AT | le Revision mory ersion A Port 1 | | | ESC: Exit |
| System D System T | ate ime | | | |

Note:

- > The contents may vary depending on computer configurations.
- Incorrect settings may cause system malfunction. To correct it, restore the Optimized Defaults with F3.

Advanced Menu

| | Aptio Setup Utility | | | | | | |
|--|---|-------------------------------|------|---|---|--|--|
| Main | Advanced | Chipset | Boot | Security | Save & Exit | | |
| PCH-F Trustee RF Dev EC The AC In b USB C Battery IT8760 Networ CSM C | W Configuration d Computing vice Control ermal Control boot Control HARGE Control Recalibration Super IO Configuration | on I iguration ation | | Configure Gi device paran →: Select S ↑↓: Select Ite Enter: Select -/+: Change F1: General F2: Previous F3: Optimize F4: Save & E ESC: Exit | gabit Ethernet neters Screen m Opt. Help Values d Defaults Exit | | |

Advanced Menu Selections

You can make the following selections on the Advanced Menu.

| Feature | Options | Description |
|-----------------|-----------------|--------------------------------------|
| PCH-FW | Firmware update | Configure Management Engine |
| Configuration | Configuration | Technology Parameter |
| Trusted | Disabled | TPM Support |
| Computing | Enabled | |
| RF Device | Disabled | GSM, GPS, BLUETOOTH, WLAN |
| Control | Enabled | |
| AC In Boot | Disabled | AC In Boot Setting |
| | Enabled | |
| USB CHARGE | Disabled | USB Charge Setting |
| Control | Enabled | |
| Battery | Yes | Start Battery recalibration function |
| Recalibration | No | *For Main Battery Only! |
| IT8760 Super IO | Serial Port | Enable / Disable Serial Port (COM) |
| Configuration | configuration | Change COM port Settings |
| | Parallel Port | Enable / Disable Parallel Port |
| | configuration | |
| Network Stack | Disabled | Enable / Disable UEFI Network Stack |
| Configuration | Enabled | |
| CSM | Disabled | Enable / Disable CSM support |
| Configuration | Enabled | |

PCH-FW Configuration Sub-Menu

| Aptio Setup Utility | |
|--|---|
| Advanced | |
| ME FW Version ME Firmware Mode ME Firmware Type ME Firmware SKU | Configure Management Engine Technology Parameters |
| Firmware Update Congiguration | → ←: Select Screen ↑↓: Select Item Enter: Select -/+: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit |

Trusted Computing Sub-Menu

| Aptio Setup Utility | | | | |
|--|--|--|--|--|
| Advanced | | | | |
| TPM20 Device Found Security Device Support Pending operation | Enables or Disables BIOS support for security device. O.S. will not show Security Device. TCG EFI protocol and INT1A interface will not be available. | | | |
| | →←: Select Screen ↑↓: Select Item Enter: Select -/+: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit | | | |

RF Device Control Configuration Sub-Menu

| Aptio Setup Utility | | | | |
|---------------------|-----------|---|--|--|
| Advanced | | | | |
| RF Device Control | | RF Device Control Setting | | |
| GSM STATUS | Present | | | |
| GSM | [Enabled] | | | |
| GPS STATUS | Present | →←: Select Screen | | |
| GPS | [Enabled] | ↑↓: Select Item | | |
| BT STATUS | Present | Enter: Select | | |
| BLUETOOTH | [Enabled] | -/+: Change Opt. | | |
| WLAN STATUS | Present | F1: General Help | | |
| WLAN | [Enabled] | F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit | | |

AC In Boot Control Sub-Menu

| Aptio Setup Utility | | | | |
|---------------------|------------|--------------------|--|--|
| Advanced | | | | |
| AC In Boot | | AC In Boot Setting | | |
| AC In Boot Control | [Disabled] | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

USB CHARGE Control Sub-Menu

| Advanced | Aptio Setup Utility | |
|--------------------|---------------------|---|
| USB CHARGE | | USB CHARGE Setting |
| USB CHARGE Control | [Disabled] | |
| | | → ←: Select Screen ↑↓: Select Item Enter: Select -/+: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit |

Battery Recalibration Sub-Menu

| Aptio Setup Utility | | | | |
|---|---|--|--|--|
| Advanced | | | | |
| Battery Recalibration Utility | Start Battery recalibration function | | | |
| Calibration Frequency Battery Capacity Battery Charge Mode Battery Learning Mode Note: For Primary battery (left hand side) only, while the Utility is executing, please remove secondary battery (right hand side) and don't close the LCD and don't disconnect the AC adapter. The battery is first fully charged, dully discharged, and then it will be fully charged again to complete the battery recalibration process. About 8hrs is needed for the battery to completely the process. | *For Main Battery Only! →←: Select Screen ↑↓: Select Item Enter: Select -/+: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit | | | |

IT8760 Super IO Configuration Sub-Menu

| Aptio Setup Utility | | | | |
|---|--|--|--|--|
| Advanced | | | | |
| IT8760 Super IO Configuration | Set Parameters of Serial Port | | | |
| Super IO ChipIT8760Serial Port 1 ConfigurationSerial Port 2 Configuration | | | | |
| | →-: Select Screen ↑↓: Select Item Enter: Select -/+: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit | | | |

Network Stack Configuration Sub-Menu

| Aptio Setup Utility | | | | |
|---------------------|------------|---|--|--|
| Advan | ced | | | |
| Network Stack | [Disabled] | Enable/Disable UEFI Network Stack | | |
| | | | | |
| | | Select Screen | | |
| | | ↑L: Select Item | | |
| | | Enter: Select | | |
| | | -/+: Change Opt. | | |
| | | F1: General Help | | |
| | | F2: Previous Values F3: Optimized Defaults | | |
| | | F4: Save & Exit | | |
| | | ESC: Exit | | |

CSM Configuration Sub-Menu

| Aptio Setup Utility | | | | | |
|----------------------|-----------------------------|---|--|--|--|
| Advanced | Advanced | | | | |
| Compatibility Suppor | Enable/Disable CSM Support. | | | | |
| CSM Support | [Disabled] | | | | |
| | | | | | |
| | | | | | |
| | | → ←: Select Screen ↑↓: Select Item Enter: Select -/+: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit | | | |

Chipset Menu

| Aptio Setup Utility | | | | | |
|---------------------|---------------|---------|------|--|--|
| Main | Advanced | Chipset | Boot | Security | Save & Exit |
| ► PCH-IC | Configuration | ompset | DOCT | →←: Select ↑↓: Select It Enter: Select -/+: Change F1: Genera F2: Previou F3: Optimiz F4: Save & ESC: Exit | Screen tem ct e Opt. I Help is Values ted Defaults Exit |
| | | | | ESC: Exit | |

PCH-IO Configuration Sub-Menu

| Aptio Setup Utility Chipset | | | |
|--|--|---|--|
| Intel PCH RC Version Intel PCH SKU Name Intel PCH Rev ID | 2.1.0.1 PCH-H Mobile QM170 31/D1 | Enable or disable onboard NIC. | |
| PCH LAN Controller Wake on LAN | [Enabled] [Enabled] | → ←: Select Screen ↑↓: Select Item Enter: Select -/+: Change Opt. F1: General Help F2: Previous Values F3: Optimized Defaults F4: Save & Exit ESC: Exit | |

Security Menu

| Aptio Setup Utility | | | | | |
|--|---|--|---|--|--|
| Main | Advanced | Chipset | Boot | Security | Save & Exit |
| Password | Description | | | Set Passwo | Administrator ord |
| If ONLY the Administrator's password is set, then this only limits access to Setup and is only asked for when | | | | | |
| If ONLY the power on enter Setu | ne User's passy password and up. In Setup the | vord is set, th must be ente User will hav | en this is a red to boot or ve Administrato | →: Se ↑↓: Sele Enter: S | lect Screen ect Item Select ange Opt. |
| rights. The passy Minimum Maximum | word length mu length length | st be in the fo 3 20 | ollowing range; | F1: Ger F2: Pre F3: Opt F4: Say | neral Help vious Values imized Defaults |
| Administr User Pass | ator Password word | | | ESC: E | xit |
| HDD Secu P1: XXXX | urity Configurat | ion: | | | |
| Secure Bo | ot | | | | |

HDD Security Configuration Sub-Menu

| Aptio Setup Utility | | | | |
|--|--|---|------------------------|--|
| Sec | curity | | | |
| HDD Password Description: | Set | HDD | User | |
| Allows Access to Set, Modify and Clear Hard Disk User and Master Password. User Password need to be installed for Enabling Security. Master password can be Modified only when successfully unlocked with Master Password in POST. | ***Advis Cycle setting Passwo | able to System Hard rds*** | Power after Disk | |
| HDD PASSWORD CONFIGRATION: | →←: Sele ↑↓: Sele Enter: S | lect Scree ct Item select | n | |
| Security Supported : Yes Security Enabled : No Security Locked : No Security Frozen : No HDD User Pwd Status NOT INSTALLED | -/+: Cha F1: Gen F2: Prev F3: Opti F4: Sav | ange Opt. Jeral Help vious Valu mized De e & Exit | ies faults | |
| HDD Master Pwd Status INSTALLED | ESC: Ex | kit | | |
| Set User Password Set Master Password | | | | |

Setting Password

- 1. Once you set HDD passwords successfully, you must enter user password to boot in the future. The master password provides an alternative entry in case the user password is lost.
- 2. Clearing the master password in BIOS setup will also clear the current user password. Master password is used as a backup key, it's better not to be changed frequently.
- 3. You can set your master password and user password with a length between 1 and 32 characters. If you want to clear current password, type nothing when creating a new password.
- 4. After you set a password, "Pwd Status" will change from "NOT INSTALLED" to "INSTALLED" and the "security enabled" status will change to "YES".
- 5. Your setting will take effect after reboot.

Note:

If the master password is lost or it is not set earlier than the user password, losing the user password would make accessing impossible. So please set the master password at first and keep it carefully.

Resetting Password

- 1. After typing an invalid user password three times, a message will show "HDD is locked". Pressing "Enter" will leave the screen message.
- 2. Press "F2" immediately to enter the BIOS setup where the lost users password could be cleared with the master password.
- 3. Once the HDD is locked, users have no right to access. You can only enter again by the correct user password or clear it by the master password.
- 4. A warm boot will cause HDD Security Frozen in the selection. Only a cold boot can lift the HDD Security frozen and allow further operations in the BIOS setup. (After a cold boot, users can try to enter again with the correct user password or just reset it with the master password)

Boot Menu

| Aptio Setup Utility | | | | | |
|-----------------------|-------------------------|----------------------------|----------------------|---|--|
| Main | Advanced | Chipset | Boot | Security | Save & Exit |
| Boot Opt Boot Opti | ion Priorities on #1 | [Windows Bo (P1: XXXXX) | ot Manager KXX)] | Set the | system boot order. |
| | | | | →: Se $\uparrow\downarrow$: Sele Enter: S -/+: Ch F1: Ger F2: Pre F3: Opt F4: Sav ESC: E | lect Screen ect Item Select ange Opt. neral Help vious Values imized Defaults e & Exit xit |

The system will try to boot from device on top then the 2nd and so on. If there is more than one device in each category, only the device on top of sub-menu can boot up.

Save & Exit Menu

| Aptio Setup Utility | | | | | | |
|--|---|-----------|------|---|--|--------------------------------|
| Main | Advanced | Chipset | Boot | S | ecurity | Save & Exit |
| Save Opti Save Cha Discard C | ions nges and Rese hanges and Res | et Set | | | Reset saving t | the system after he changes |
| Default O | ptions | | | | →←: Se | lect Screen |
| Restore D | efaults | | | | ↑↓: Sele | ect Item |
| Boot Override Windows Boot Manager (P1: XXXXXXX) Launch EFI Shell from filesystem device | | | | -/+: Ch F1: Ger F2: Pre F3: Opt F4: Sav ESC: E | ange Opt. heral Help vious Values imized Defaults re & Exit xit | |

Chapter 5 – Drivers and Applications

The Utility DVD includes all the drivers for the devices installed in your tablet computer. Please consult your dealer if there are any driver missing. Also, you could update the driver or check if there any driver need to be installed by "Windows device manager". Please check the "readme.txt" file on Utility DVD to get the information for driver installation.

Chapter 6 – Specifications

Platform

Intel® Kaby Lake-Y Platform

CPU

Intel® Ivy Bridge i7-7Y75 Processor ,4 MB Cache

Memory

16GB System Memory

- Industrial grade
- LPDDR3

Touch Screen

Type:10.1" WUXGA (16:10)Resolution:1920 x 1200 pixelsOptional Invisible mode on/offM model:Resistive Single Touch ScreenBrightness (min.~ typ.): 650~765 nitsI model:Capacitive Multi Touch ScreenBrightness (min.~ typ.): 780~910 nits

Note:

Invisible Mode On/Off controls all light sources on/off, including LCD B/L, LED Indicators & Keypad B/L. Invisible Mode trades-off with Fischer conn. x 1.

Storage

- Removable mSATA SSD
- 128GB/256GB/512GB
- Industrial Grade

Buttons/Function Keys

- Power button (front side)
- Membrane Function Keys with LED Backlight

Audio

- HD Audio and mono Speakers
- Embedded Digital Mic

I/O Ports

Left:

- Standard: Mini DisplayPort x 1/USB3.1 x 2 (the rightmost USB port, with a lightening mark on the cap, supports fast charging function)
- Optional: Mini DisplayPort x 1/USB3.1 x 1 /GLAN x 1
- Optional Fischer I/O:
 - Choose 1~4 out of 6 as below:
- USB 2.0 x 1
- COM x 2 (RS232 x 2 or RS232 x 1/RS422 x 1)
- GLAN x 1
- Audio X 1
- Sealed Headset (Headphone out/Mic-in Combo) x 1

Note:

- Sealed headset trades-off with invisible mode switch.
- Mini DisplayPort version: DisplayPort 1.1a.
- DS13 does not support Dual-Mode DisplayPort(DP++) so an active DisplayPort adapter is necessary.

Bottom:

- Docklite Connector: 32-pin POGO (Hot Swappable)
- Ext. ANT Signals x2

Expansion ports:

• Standard Micro SD card slot

Case

- CNC milled Aluminum
- Color: Black, NATO Green

Dimensions and Weight

- Dimensions (mm):
 286 (L) x 193 (W) x 27 (H) (with Bumpers)
- Weight: 1.39kg (With battery)
 1.09kg (Without battery)

Note:

> Weight varies depending on system configurations.

Power

Battery Pack:

| Туре: | Prismatic Lithium Ion Cell |
|-------------|--------------------------------------|
| Capacity: | 11.1V/ 4200mAh (3S2P) |
| Dimensions: | 138 mm (W) x 136 mm (D) x 9.7 mm (H) |
| Weight: | Approx. 300 gram (0.66 lb.) |

AC Adapter

| Input Voltage: | AC 100 - 240V |
|-----------------|----------------------------------|
| Frequency: | 50/60 Hz |
| Output Voltage: | DC 19V |
| Maximum Power: | 90 Watts |
| Dimensions: | 133 mm (W) x 58mm (D) x 30mm (H) |
| Weight: | Approx. 400 g (0.88 lb.) |

DC-In:

12~32V - Fischer 3 pin Connector

Environmental, Safety & EMC

CE, FCC, WEEE, REACH, RoHS, IP65, MIL-STD-810G, MIL-STD-461G

Operating & Storage Temperature

Operating Temp.:

- Standard: -20 °C ~ +60 °C*
- Optional: -30 °C ~ +60 °C*

*LCD with Heater

Storage Temp.: -40 °C ~ +70 °C

Materials and Recycling

Materials of the computer are as follows:

| Magnesium case: | AL6061T6 |
|-----------------|-----------------------------------|
| PCB: | FR-4, UL 94V0 |
| Battery: | Rechargeable Lithium Ion cells |
| Packing: | Carton: Unbleached paper |
| | Cushion: Recyclable PE |
| | Carrying bag: Recyclable PE Fiber |
| | Quick Guide: Paper |
| | |

Please recycle the parts according to local regulations.

Chapter 7 – Optional Devices

Communication

- WiFi/Bluetooth:
 - Intel Dual Band wireless- AC 9260
 - Board Form Factor: M.2 2230 E-key Card
 - Wi-Fi Certified: 802.11 a/b/g/n/ac
 - Bluetooth: Supports BT 5.0
 - Interface: PCIe (WiFi)/USB (BT)
- GPS:
 - U-blox M8N (USB interface)

Security

BIOS password and Kensington cable lock slot are available to safely secure your computer. Optional TPM (Trusted Platform Module) version 2.0 is also supported, preventing unauthorized access to your computer.

AMG Sensor Module

AMG Sensor Module is designed for automatic screen rotation when you turn the tablet computer from landscape to portrait and back. It is especially convenient for you to turn to an appropriate view when using different apps.

Mil. Fischer Connector

Optional Fischer connectors provide solutions for users to operate the device in harsh environments. Signals designed for usage include USB2.0, VGA, RS232 or RS422, GLAN, and Audio.

External Vehicle Adapter

The External Vehicle Adapter, EVA1275, is designed to directly connect equipment to the vehicle power system, converting the input voltage 12~32V to output 19V. Fischer 3-pin plug is available designed for DS11.

Chapter 8 – Maintenance and Service

Cleaning

ALWAYS turn OFF the power, unplug the power cord and remove the battery before cleaning.

The exterior of the system and display may be wiped with a clean, soft, and lint-free cloth. If there is difficulty removing dirt, apply non-ammonia, non-alcohol based glass cleaner to the cloth and wipe.

An air gun is recommended for cleaning water and dust. For salty water please clean with fresh water then blow-dry with an air gun.

Troubleshooting

Should the tablet computer fail to function properly, the troubleshooting steps below may be followed.

• Power Problems:

When I turn on the Tablet computer, it does not respond.

- If you are using battery power, check if the battery is charged
- If you are using AC power, ensure that the connection of AC adapter is correct.

I cannot return from Hibernation while on battery power

- The battery might be drained. Please plug the tablet into AC power.
- Hard reset the device by pressing the power button for 4 seconds

Unexpected or improper shutdown causes BIOS to reset to Optimized Default

- This could be a power problem. Please connect the AC power adapter to fix the abnormal shutdown problem.
- Minimize the configuration, i.e. remove extra peripherals and devices.
- Remove the modules one by one (SSD, Battery, etc.).
- Remove the software suspected.
- Set BIOS fail-safe default.
- Re-install operating system and application software.

RMA Service

If troubleshooting solutions are unsuccessful, consult your dealer for RMA.

Shipping instructions:

- 1. Remove any personal add-on devices or other media.
- 2. Use the original shipping container and packing materials, if possible.
- 3. If the original packing materials are not available, wrap the equipment with soft material (e.g. PU/PE form) then put the wrapped equipment into a hard cardboard shipping box.
- 4. Include a sheet with the following information: (Note: Please keep a copy of this sheet for your records.)
 - Name
 - Address
 - Unit serial number
 - Place and date of purchase or the original invoice number
 - Date of failure
 - A DETAILED description of the problems you have encountered including: The operating system, the add-on device installed (if any), the application software, the failure phenomenon, etc.
 - A list of the hardware/software configuration, if applicable.
- 5. Clearly mark the outside of the shipping box with the RMA #. If an RMA # is not present on the shipping box, receiving will be unable to identify it and it might be returned.
- Unless prior arrangements have been made, the customer is responsible for all shipping costs. Unauthorized use of the company's shipping accounts is not permitted.