

Service supply note

NOTE! Before returning the item, please check carefully to see if it is defective!

If we do not find any faults with the device you send in, we will charge a flat rate testing and processing fee of € 225 net plus shipping costs.

By sending in the device(s), you accept our terms and conditions and service conditions.

* Mandatory

Consignor

*Customer-Nr.:

*Date:

*Company:

*Contact person:

*Street:

*Tel. No.:

*Zip code/City:

* Email address:

MilDef-Ticket-Nr.

Ref./Order no.

To be completed by MilDef's business partner

* Warranty claim (only accepted with proof):

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* Subject to a fee

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The following devices are being sent in:

* Quantity

* MilDef item no.

Item description:

Serial number:

NOTE! The BIOS and operating system must be accessible without a password, or the passwords must be provided here. Otherwise, the effort involved in resetting them will be charged.

*BIOS Password:

*OS Password:

WARNING! Data loss may occur during service. Back up your data before sending it in. MilDef GmbH accepts no liability for data loss!

Data carriers have been removed or data has been backed up and may be deleted:

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* Error description: Please describe the error as precisely as possible in several words and include any steps you have already taken to resolve it!

NOTE! For TEMPEST devices, all accessories mentioned in the TEMPEST test report must be included in the shipment.

Included accessories:

* Contact person for inquiries (+extension):

* Email address of the contact person:

Billing address

Please provide a billing address for any cost estimates that may be required.:

Company:

Contact person:

Street:

Zip code/City:

Delivery address

Please provide the return address if it differs from the sender's address:

Company:

Contact person:

Street

Zip code/City: